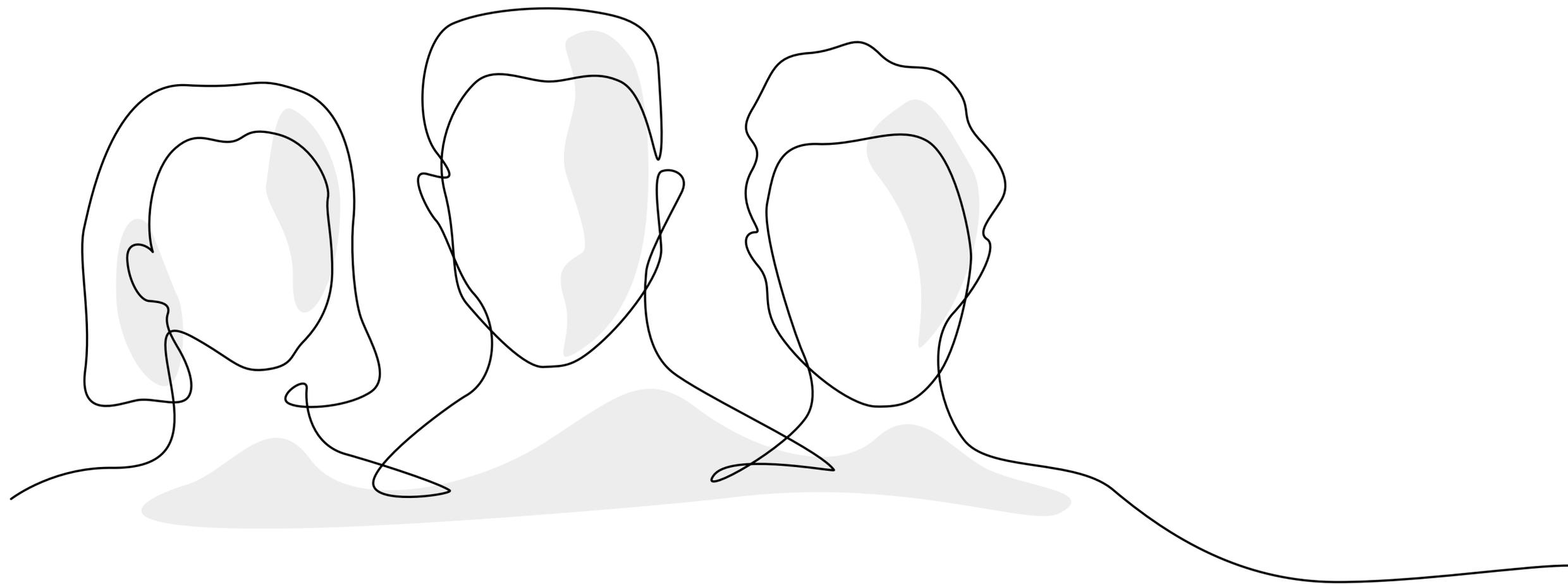
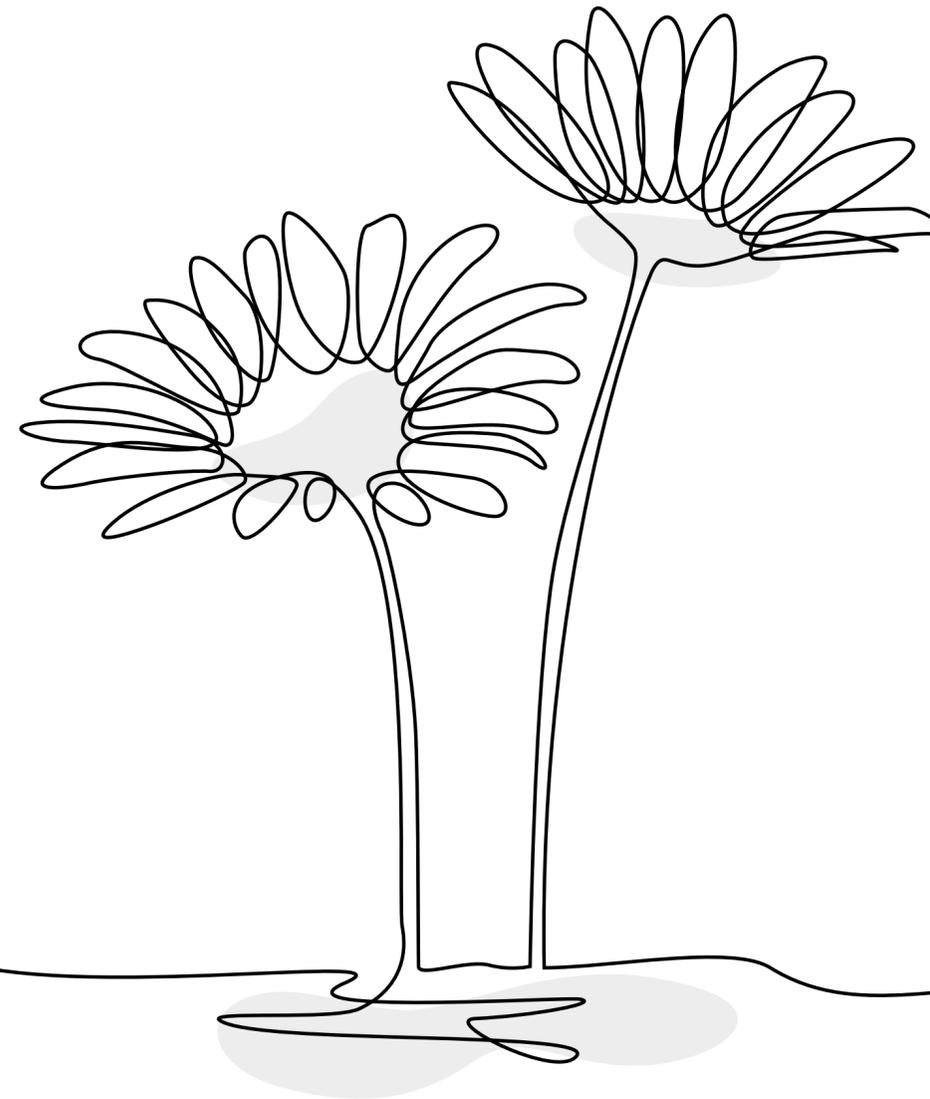


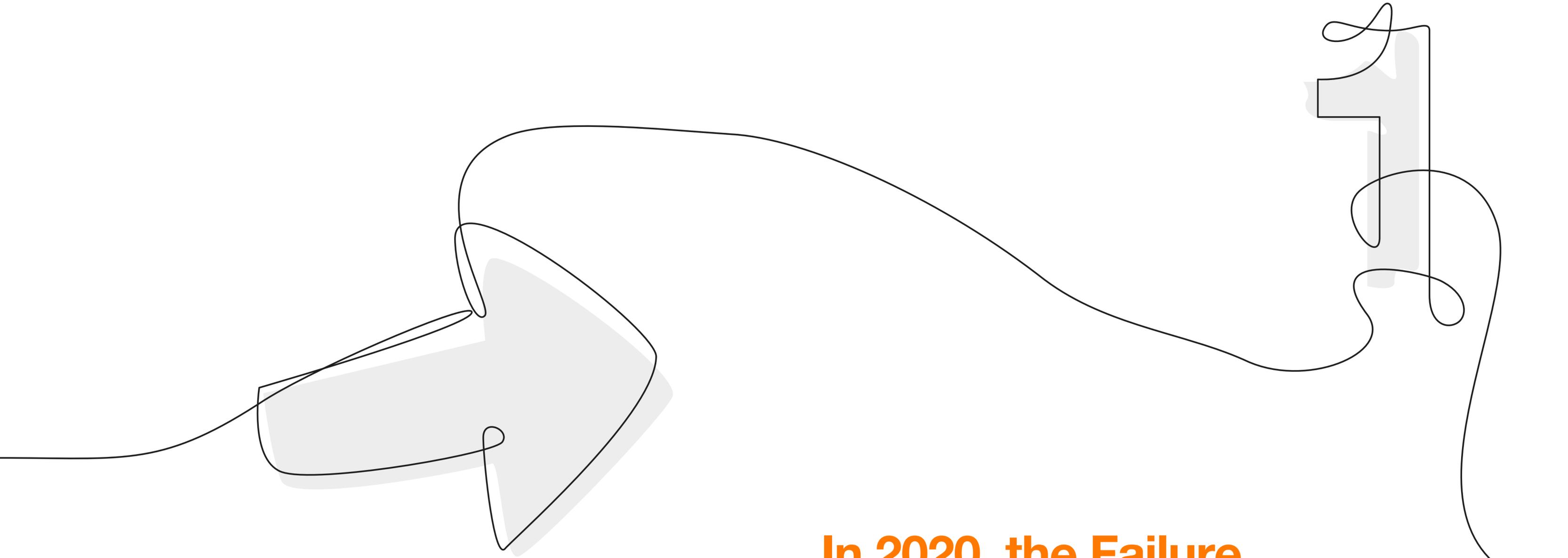
# Annual Report 2020



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# **In 2020, the Failure Was a Hair's Breadth Away, But We Got Through**

**Letter from the Trustee**

## I Take Care of Nadácia Orange (Orange Foundation) With a Loving Heart - Letter from the Trustee

The year 2020 was exceptional at Nadácia Orange (Orange Foundation). It was a year we all will remember. When we prepared the content and financial plan of Nadácia Orange (Orange Foundation) activities at its beginning, we had no idea that in a few weeks we would have to stop some of the activities and plan new ones with a different intention. With the arrival of the emergency situation that no one expected and which no one was ready for, we began to write a new phase in the history of Nadácia Orange (Orange Foundation).

Thus, in 2020, Nadácia Orange (Orange Foundation) primarily provided exceptional support to people and non-governmental organizations significantly affected by the negative consequences of the pandemic. They brought along shift forms of help, new topics and also personnel changes. Andrea Cocherová decided to end her long-term function as the Trustee of Nadácia Orange (Orange Foundation). Changes also took place in configuration of the Board of Directors, which decided to hand over the administration of Nadácia Orange (Orange Foundation) to me in July 2020, which I sincerely appreciate and I am extremely grateful for it. I have been personally related with Nadácia Orange (Orange Foundation) since 2011, when I joined Orange, and I take care of it with a loving heart and in the best possible way. Not only due to the emergency pandemic situation, but also in the context of Orange's responsible business strategy, I have initiated a review of Nadácia Orange's (Orange Foundation) strategic priorities, and in the second half of the year we set out on a new path with our team.

It is often said that a crisis means a new opportunity. However, the pandemic only enhanced many problems in society. I can agree here, as the coincidence of favourable circumstances in our Nadácia Orange (Orange Foundation) and in Orange made it possible for us to react promptly, for example, to the topic of prevention in the field of mental health. Not only the pandemic convinced us that we need to pay attention to this topic. According to the

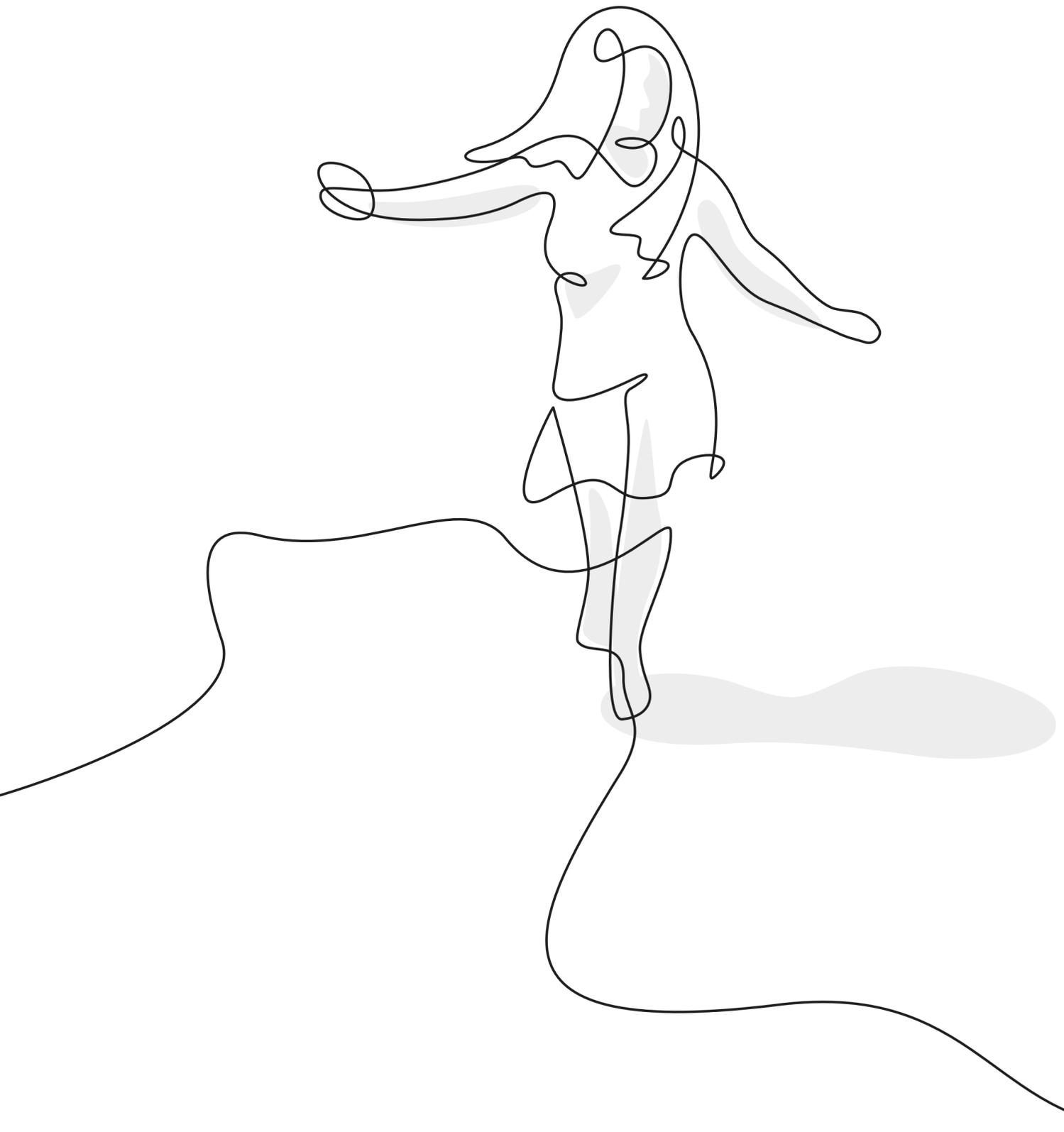
World Health Organization, we are currently observing an increased incidence of depression, often referred to as the epidemic of the 21st century, and the unexpected Covid era has even caused something we call collective trauma.

Social distancing and emergency measures were the biggest challenge, especially when planning activities in our strategic area of community development. However, I can state that Nadácia Orange (Orange Foundation) remained a reliable and loyal partner and provided friendly assistance to some community organizations with which we have got a long-term cooperation.

In the field of digital literacy, we have decided to focus at and positively influence the lives of adolescents in the modern technological world, to promote awareness of digital security and responsible behavior in online space, as well as to strengthen skills with an emphasis on risk and threat prevention the use of digital technologies brings. We have experienced a lot, we have learned a lot, we have done a lot, but behind everything there are essential, wise and active people who have used our forms of help in the real world and turned them into reality. On behalf of our entire team, let me express our thanks for that.

**Andrea Ungvölgyi**  
Trustee





# **We Maintained Important Decisions in Balance**

**Board of Trustees and  
Supervisory Board Composition**

## Bodies of Nadácia Orange (Orange Foundation)

In accordance with the Foundation Charter, membership in all bodies of Nadácia Orange (Orange Foundation) is a voluntary and unpaid function.

2020 saw several changes in the bodies of Nadácia Orange (Orange Foundation). On 26 June 2020, Andrea Cocherová stepped down as the Trustee of Nadácia Orange (Orange Foundation). In accordance with the Foundation Charter, this position was temporarily held by the Chairman of Nadácia Orange (Orange Foundation) at the time, prof. Ing. Milan Dado, PhD. On 15 July 2020, the Chairman of the Board of Trustees and its three members have resigned. On 16 July 2020, Andrea Ungvölgyi became the new Trustee; the Board of Trustees accepted four new members and elected its new Chairman. The Board of Trustees accepted two new members from the academic community on 25 September 2020.

### The Board of Trustees of Nadácia Orange (Orange Foundation) in 2020

#### Chairman:

prof. Ing. Milan Dado, PhD. (until 15 July 2020)  
Martin Hromkovič (from 16 July 2020)

#### Members of the Board:

Ing. Pavol Lančarič, PhD.  
Mary Lisa Durban  
Marc Ricau  
Mgr. Iveta Malachovská (until 15 July 2020)  
Miloš Lalka (until 15 July 2020)  
Ing. Natália Kunická (until 15 July 2020)  
Federico Colom Artola (from 16 July 2020)

Ivana Braunsteinerová (from 16 July 2020)  
Vladislav Kupka (from 16 July 2020)  
prof. Ing. Mária Bieliková, PhD. (from 25 September 2020)  
doc. PhDr. Radomír Masaryk, PhD. (from 25 September 2020)

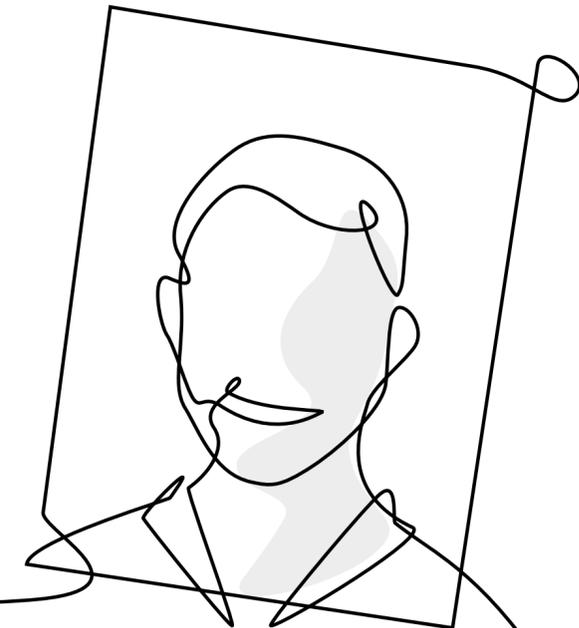
### Trustee of Nadácia Orange (Orange Foundation)

Andrea Cocherová (until 23 May 2020)  
Andrea Ungvölgyi (from 16 July 2020)

### Supervisory Board of Nadácia Orange (Orange Foundation)

#### Members of the Board:

Mgr. Iveta Jurigová  
Ing. Marek Koleják  
JUDr. Zuzana Mračnová





# What Has Left Marks on the Year 2020

**Summary of Activities**

## Exceptional Year 2020, which We Will Remember

The history of Nadácia Orange (Orange Foundation) dates back to 1999, when under the Globtel brand the Globtel account was established, to which the non-investment fund Konto Orange (Orange Account) was linked, which was established by Orange Slovensko, a.s. company. Since 27 December 2007, Nadácia Orange (Orange Foundation) continues in its development, philanthropy and charity activities. It is part of an international network of corporate foundations supervised by the Orange Foundation in Paris. The Orange Foundation has supported the ideas of giving and solidarity since 1987 and it has spent tens of millions of Euros on various projects.

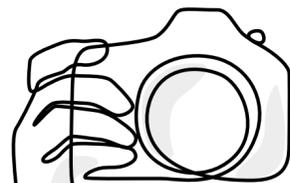
Until 2020, Nadácia Orange (Orange Foundation) supported projects and activities that fell into three areas of support – education, community development and social inclusion. At the beginning of 2020, Nadácia Orange (Orange Foundation) reflected on its previous activities and introduced its new strategic direction, which was approved by the Board of Trustees in January 2020. In the context of the adverse effects linked to the Covid-19 pandemic, Nadácia Orange (Orange Foundation) stopped its planned activities and closed the opened community grant programs Let's Work Together for a Good Cause and The Employee Grant Program, as well as the preparation of the Nadácia Orange Awards ceremony in the middle of March 2020. Subsequently, it promptly reacted with different forms of help and assistance to the needs of endangered and vulnerable groups of the society by establishing a separate area called Exceptional Assistance, under which it established the Assistance Fund and the Employee Assistance Fund, a Crisis Helpline, it supported the initiative of Mental Health Helplines and it also provided financial assistance to community non-governmental non-profit organizations. With the deteriorating social-economic situation in Slovakia, Nadácia Orange (Orange Foundation) re-evaluated its

program priorities and decided to strategically focus on the area of **digital literacy, mental health and community development** and continue in the second half of the year 2020 to react to the present situation by opening a Christmas Assistance Fund.

In 2020, the resources of Nadácia Orange (Orange Foundation) were used for support and strengthening of the following welfare purposes:

- development and protection of intellectual values,
- implementation and protection of human rights or other humanitarian goals,
- protection and creation of the living environment,
- preservation of natural and cultural values,
- protection and support of health and education,
- protection of the rights of children and youth,
- development and support of science,
- development and support of physical education,
- assistance in natural disasters and their prevention,
- humanitarian assistance for individuals or groups of people, whose life or health are in danger,
- protection and support of social assistance.

Nadácia Orange (Orange Foundation) approaches all of its activities responsibly, ethically and transparently, with an emphasis on effective redistribution of all resources assigned from the share of tax paid to support welfare projects. Comprehensive assessment of compliance with the rules and criteria of individual projects within the grant programs is in the hands of independent assessment commissions consisting of experts in the appropriate fields. Their proposals are subsequently forwarded to the Board of Trustees, which has the final approval.



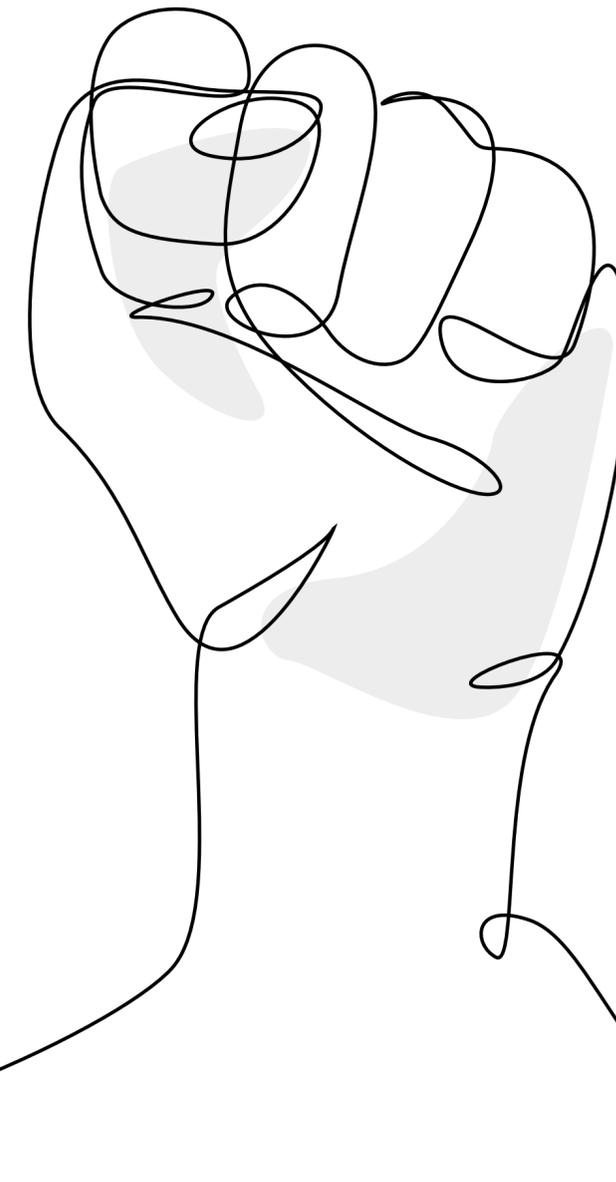
Since 2013, Nadácia Orange (Orange Foundation), as one of the founding members, actively participates on the activities of the Association of Corporate Foundations and Endowment Foundation, which supervises the maximization of efficiency and transparency in achieving the welfare purpose, cultivation of the foundation environment and support of corporate donations in Slovakia. Nadácia Orange (Orange Foundation) adopted and is implementing the Ethical Codex of the Association, which represents the public commitment of the signatories to fulfil the expectations and demands of the public for transparency of the process of redistributing the share of the assigned tax. Since 2019, Nadácia Orange (Orange Foundation) holds the Transparency Certificate, which is issued by the Association of Corporate Foundations and Endowment Foundation in cooperation with the KPMG Company for the purpose of strengthening the transparency of the environment and commit the corporate foundations and endowment funds to systematic and detailed publication of information about their activities beyond the scope of applicable legislature.

Additionally, Nadácia Orange (Orange Foundation) observes ethical principles in all of its activities and it is guided by the principles anchored in the Ethical Codex of the Orange Group.

Within this group, Nadácia Orange (Orange Foundation) also took over the process of transparent assessment of its partners, the so-called Due Diligence Process.

### **Strategic Partner**

Since 1999, the Centre for Philanthropy, NPO assists Nadácia Orange (Orange Foundation) in fulfilling its mission and strategy. The mission of the Centre for Philanthropy is to contribute to the development of donations and support the civic society in Slovakia. The long-term cooperation between Nadácia Orange (Orange Foundation) and the Centre for Philanthropy is transformed in the preparation of philanthropic programs, analyses of needs, administrative support and management and assessment of grant programs. It organizes some of its activities, participates on them as a mediator or facilitator and participates on the monitoring and assessment of the activities of Nadácia Orange (Orange Foundation).



## Fulfilling the Mission of Nadácia Orange (Orange Foundation)

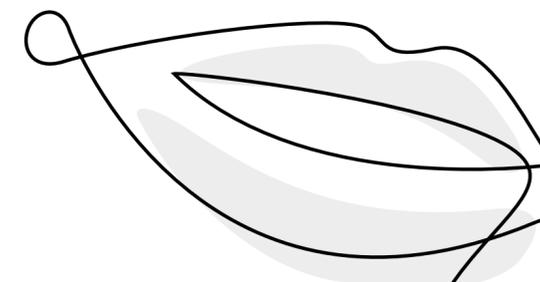
In an effort to help the target groups, Nadácia Orange (Orange Foundation) redistributes the financial resources within the open grant programs and long-term strategic partnerships with NGOs, which, through their activities, help to fulfil the mission – change the world for a better place for all and achieve strategic goals of Nadácia Orange (Orange Foundation).

Thanks to the strategic partnerships and support of projects within the grant programs, Nadácia Orange (Orange Foundation) develops and strengthens three main strategic areas that were profiled in 2020:

- **digital literacy,**
- **mental health,**
- **community development.**

Nadácia Orange (Orange Foundation) is not indifferent to events happening in Slovakia. For this reason, **exceptional support** became a natural part of the priorities, as a reaction to current events in society linked to the pandemic. Most attention and the highest financial resources were paid to this area in 2020.

By developing **digital literacy**, the intention of Nadácia Orange (Orange Foundation) is to positively affect the life of generations maturing in the modern technological age; support awareness in the area of digital security and responsible behaviour in the online world; strengthen the skills with an emphasis on prevention of risks and threats introduced by the use of digital technologies; as well as support the skills of the educators in the area of distance learning. In the area of **mental health**, Nadácia Orange (Orange Foundation) is interested in supporting prevention and contributing to a systemic solution of distance psychological counselling. Through its strategic support of **community development**, it systematically motivates people to active citizenship and engagement, greater interest in public affairs, responsibility for the status of the society, environment and community in which people live with particular focus on elimination of negative effects on the environment. Nadácia Orange (Orange Foundation) also thoroughly monitored the current situation in regards to spreading of Covid-19 and the effects of the pandemic on society and in case of need, under **exceptional support**, considered the possibility of acute assistance to target groups.



## Mental Health – The Phenomenon of the Present Situation and a New Strategic Support Area

During the ongoing pandemic crisis, new information has been coming - and still is - causing disturbance of people's everyday lives. People encounter restrictions and face fear for their own health or their life, as well as those of their loved ones. However the situation will develop and change, certain aspects of the crisis-changed life may remain acute and permanent for a long time. One of these is the **impact of the crisis situation on the mental health of the population.**

In Slovakia, mental illnesses are a serious problem, but not enough attention is paid to them. There are 350,000 people, treated for psychiatric diagnoses, who are extremely endangered by isolation, worsening of the symptoms of their mental disorders and significantly reduced ability to undergo regular treatment in contact form. Another 750,000 people with symptoms of mental disorders, which should be treated, but are not, are also a significantly endangered group, because symptoms not treated will only get worse over time. And last, but not least, the mental condition of the remaining healthy population may be negatively impacted by the crisis situation, which we have not encountered thus far and therefore we can react to it more sensitively. In reality, Slovakia has three non-stop helplines, with a capacity of 2,000 contacts per month, for psychological support and crisis intervention, which is approximately 10% of the necessary capacity. For comparison, in the Czech Republic, irrespective of the pandemic, there are 24 helplines as standard. This information has given Nadácia Orange (Orange Foundation) the impulse to think about how to solve the issue of mental health strategically and on long-term basis. Nadácia Orange (Orange Foundation) decided to mitigate the negative impacts of the crisis and its consequences, contribute to the systemic awareness of the need for mental health care and solve the prevention, and emotional and psychological support of the citizens of Slovakia.

In 2020, Nadácia Orange (Orange Foundation) announced **4 open grant programs with 8 deadlines** for the acceptance of projects and requests and implemented **3 programs aimed at supporting the target groups** in the centre of Nadácia Orange's (Orange Foundation) focus. **Due to the pandemic, 2 long-term regular grant programs were cancelled and also the preparations of the Nadácia Orange Awards ceremony. 657 submitters** applied for financial assistance of their ideas and activities with an interest in contributing to solving problems and introducing positive change. **1,028,714 individuals** benefited from the implemented programs, activities and provided financial resources.

In 2020, Nadácia Orange (Orange Foundation) closed a **public collection** conducted by sending donor messages via SMS, registered under the name Let's Help the World 2019. Also, in September 2020, the Let's Help the World 2020 collection was announced.

Under the grant programs and strategic partnerships, Nadácia Orange (Orange Foundation) cooperated with **with 185 NGOs, 65 primary and secondary schools, 38 social services facilities and 1 non-formal group. 21 employees** of Orange Slovensko, a.s. had a chance to implement their forms of assistance to vulnerable groups.

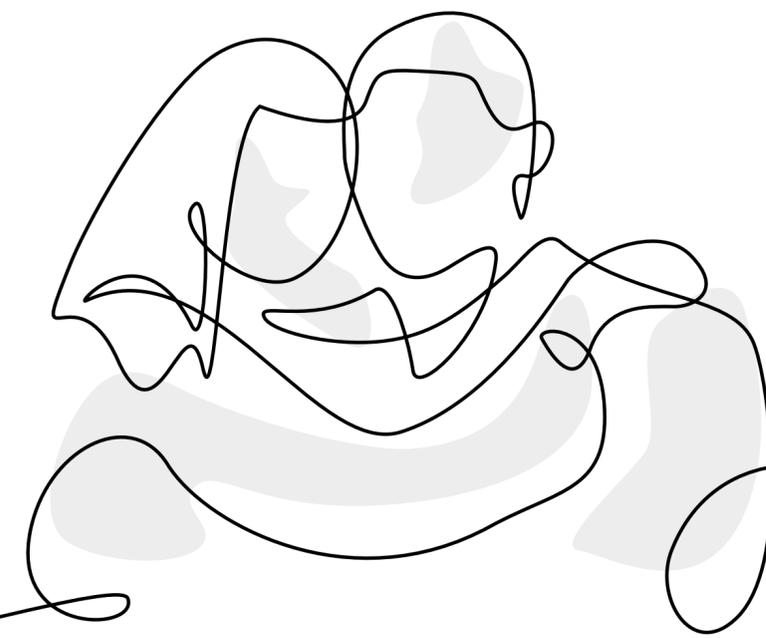
Nadácia Orange (Orange Foundation) cooperated with **41 evaluators** on the process of transparent and responsible redistribution of finances for welfare purposes in 2020, which it contacted as experts in the field of education, mental health, social inclusion and community development, and who were its support and assistance in the selection of meaningful and useful projects.

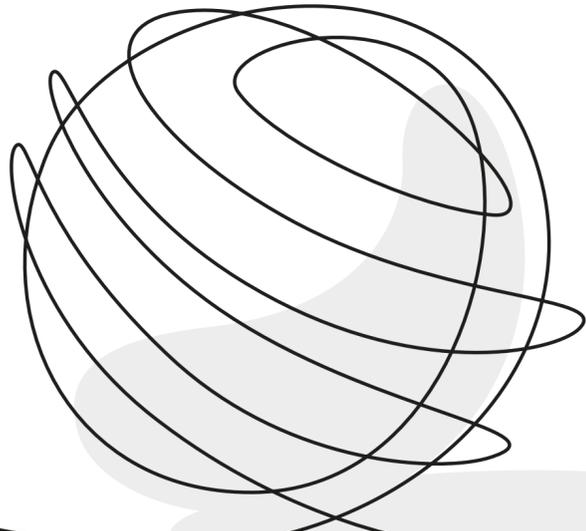
In 2020, Nadácia Orange (Orange Foundation) provided assistance to **317 projects and applications throughout Slovakia** in the total amount of EUR **704,181.00**.

By supporting the projects, requests and by cooperating with its partners; Nadácia Orange (Orange Foundation) found precious and reliable people, who devoted their lives to meaningful work. We thank our fans, friends and partners who inspired us, gave their time and enthusiasm to implementation of ideas and shared their knowledge, experience and expertise. We thank them for their tireless everyday effort and commitment, thanks to which we were able to fulfil together the vision of a better Slovakia for everyone also in 2020.

### List of regions where supported projects were implemented

Region	Projects
Banská Bystrica	70
Bratislava	75
Košice	26
Nitra	22
Prešov	19
Trenčín	21
Trnava	9
Žilina	39
Project implemented in several regions	36
<b>Total</b>	<b>317</b>





# We Have Resolved a Number of Problems Together

**Overview of Activities**

## Overview of Activities of Nadácia Orange (Orange Foundation) in 2020

In 2020, Nadácia Orange (Orange Foundation) redistributed financial resources for welfare purposes totaling **EUR 704,181.00** among **317 supported projects**. Of these, assignment of share of paid income tax from 2019 was EUR 556,745.00 and financial resources outside of share of paid tax were EUR 147,436.

In 2019, Nadácia Orange (Orange Foundation) accepted contributions from paid tax totaling EUR 662,938.54. The share of paid income tax remitted to Nadácia Orange (Orange Foundation) in 2019 may be used in relation to the pandemic for purposes according to § 50 Section 5 of the Income Tax Act by the end of 2021. EUR 87,639.68 was redistributed in 2019 and EUR 556,745.00 was redistributed in 2020, in a total sum of EUR 644,384.68. The revenue account for future periods had an undistributed balance of EUR 18,448.86 to be used by the end of 2021. EUR 150.00 was returned to the locally competent tax administrator.

In 2020, Nadácia Orange (Orange Foundation) also redistributed financial resources outside of the resources from share of paid tax totaling EUR 147,436.00. Of these, EUR 113,000.00 represented a financial gift from Orange Slovensko, a.s., EUR 32,000.00 a financial gift from Group Orange Foundation, EUR 2,100.00 a financial gift from natural persons and EUR 336.00 represent proceeds from the Let's Help the World 2019 public collection.

Employees of Orange Slovensko, a.s. participated in functioning of Nadácia Orange (Orange Foundation) also by donating their time and providing expert accounting, legal and administrative services. In this way, they supported Nadácia Orange (Orange Foundation) in 2020 in a non-financial assistance valued at EUR 58,497.82.

Costs related to administrative activity of Nadácia Orange (Orange Foundation), promotion and propagation of its activities in the media, economic, legal and other services totaling EUR 255,386.72 were paid from the gift from Orange Slovensko, a.s., which was EUR 319,538.05 in the year 2020.

## Total sum redistributed in 2020 based on individual strategic areas and form of support

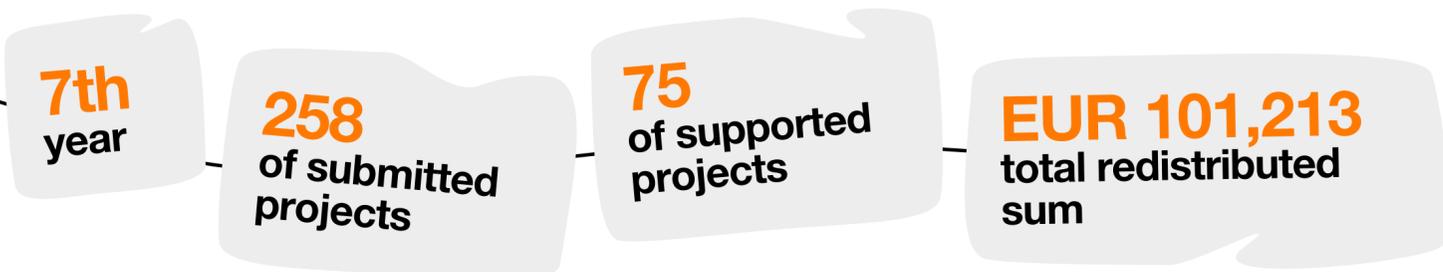
	Total redistributed sum	Percentage expression	Number of supported projects - grant programs	Number of supported projects - strategic partnerships and extraordinary situations	Number of supported nominations - Nadácia Orange Award
Exceptional Support	365,148.00 €	52 %	193	19	0
Digital Literacy	199,993.00 €	28 %	75	15*	0
Mental Health	107,540.00 €	15 %	0	7	0
Community Development	31,500.00 €	5 %	0	8	0
<b>Total</b>	<b>704,181.00 €</b>	<b>100 %</b>	<b>268</b>	<b>49</b>	<b>0</b>

\*Including LAB support – powered by Nadácia Orange (Orange Foundation).

## Digital Literacy

Improving the quality of education and cultivation of educational environment have been among the priority areas of Nadácia Orange's (Orange Foundation) interest and support for a long time. The environment in which we live is increasingly affected by digital technologies entering everyday interactions. However, their use, constantly accelerating development and effect on the mental development and behavior of children and adolescents, introduce the necessary need to develop digital skills.

### e-Schools for the Future 2020/2021 – grant program



Nadácia Orange (Orange Foundation) opened the e-Schools for the Future 2020/2021 grant program with the goal of providing schools and their educators support in acquiring necessary digital competences also in managing the transition of education into online environment during the extraordinary pandemic situation. Its 7th year, also with respect to ongoing adverse consequences of the pandemic and increased time children and adolescents spend in the digital world, thematically focused on three areas:

- support of digital literacy of educators, pupils and students, with the goal of adapting the educational system to conditions of the digital age,
- support of digital security and responsible behavior in the online world, prevention of risks of the digital world affecting mental health,
- development of the educational system as a safe space giving children not only knowledge, but also opportunities to effectively develop their analytical and critical thinking, character traits and sensitivity to themselves and others.



From the record number of 258 projects submitted by primary and secondary schools, as well as NGOs, the commission, consisting of experts in the field of grant call, decided to support 75 projects. Up to 49 of them were implemented in primary schools, 16 in general and vocational secondary schools and different groups of educators, pupils and students cooperated with NGOs on 10 projects. The supported school projects included three special primaries and one special secondary school, where pupils with special needs or pupils and students coming from a disadvantaged environment can acquire digital skills and improve themselves.

A total of 97 schools with 932 educators and 11,542 pupils and students throughout Slovakia participated in the implementation of educational activities.

The assessment commission for development of digital skills and online distance education was especially interested in the **hodiNOVÍzáŠKOLÁCI** project, due to its inventory character, high-rate of participation of pupils, engagement of other groups (students of pedagogical faculties, subject matter

experts) and the possibility of spreading know-how to other schools, which was submitted by a non-profit organization of the same name. After a joint discussion, the commission decided to increase the sum designated for this project from the claimed sum of EUR 1,500 to EUR 3,000, since activities of the project engage students and teachers from primary schools throughout Slovakia. Students from grades 5 – 9 were meeting teachers – mentors from different schools in online classes, where they discussed the topics of various subjects thanks to online escape rooms and online educational board games. Children mastered both formats both from the position of players as well as game creators, so they could subsequently offer their creations and workshops to their schoolmates and teachers at their home schools.

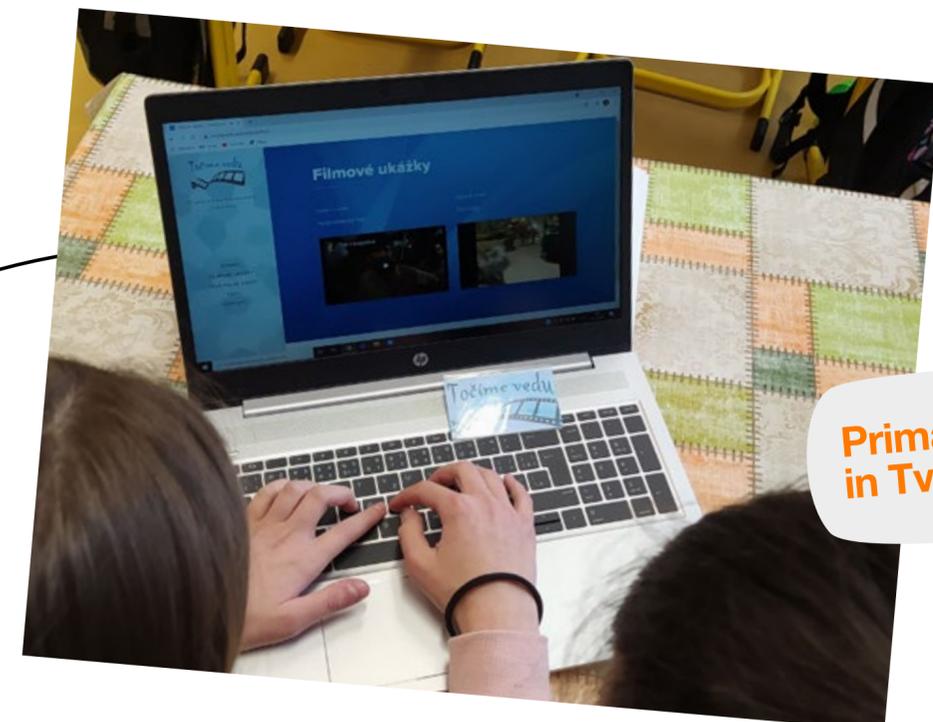
**Secondary Vocational School of St. Joseph the Worker** in Žilina decided to use inter-departmental cooperation to eliminate the lack of vocational training of students and apprentices during the pandemic. The school's teachers engaged students of graphic digital media in digitisation and creation of 3D models of teaching aids necessary for mastering the



**Secondary Vocational School of St. Joseph the Worker**

craft in the fields of car repairman, carpenter and mason. The project will culminate in an exhibition of the students' 3D works, which will lead to a list and methodology of creation of didactic materials. The school will share its acquired experience via the school webpage and it will offer its digital resources for printing of tested teaching aids to other schools.

During the time of intense spreading of disinformation and false or unverified news, the ability to think critically, recognize problematic situations, evaluate the quantity of information received and the ability to take responsibility for own actions affected by this information seem to be crucial in a potential encounter of children and youth with unsuitable content. Pupils of the **Primary School in Tvrdošovce** learned about creation of video sequences presented on the Internet. They created short videos with science experiments in form of so-called silent videos with a recorded commentary or subtitles and true/false videos. These were then presented at a video festival to their schoolmates and parents. The goal of the project was not only development of communication and argumentation skills of the pupils, but also to



**Primary School in Tvrdošovce**

strengthen critical thinking necessary when watching information published on the Internet, as well as to acquire skills to be able to distinguish between an actual image and photomontage and false and incorrect information.

Difficult times have glued people at home to their computers and mobile phones and separated children and adolescents from their surrounding world. Only time will show what the consequences of such domestic Internet life will be. Not only schools engaged in the e-Schools for the Future grant program had a chance, thanks to the support of Nadácia Orange (Orange Foundation), to complete free workshops with topics related to protection against the risks of using digital technologies led by a professional team under the educational-awareness-raising program **Children on the Net**, which is long-term developed by Orange Slovensko, a.s. Nadácia Orange (Orange Foundation) contributed to the implementation of these workshops in cooperation with Liga za duševné zdravie (League for Mental Health) and the Expert Trustee of the program, Mária Tóthová Šimčáková. The goal of the program is to teach children to use a mobile phone, computer and the Internet in a safer and more responsible way.

Lecturers providing individual counseling for the topic held offline workshops and online webinars for teachers, school psychologists, school principals, pupils and students of primary and secondary schools and their parents throughout Slovakia in 2020. The lecturers and the Expert Trustee, the children psychologist in one person, Mária Tóthová Šimčáková participated on several public online and offline discussions, gave interviews to the media and presented news and articles at the [www.detinanete.sk](http://www.detinanete.sk).

## Strategic Partners in the Field of Digital Literacy

Nadácia Orange (Orange Foundation) proudly fulfills its mission to positively affect the development of generations in the modern technological world, strengthen digital competences and contribute to creation of an educational system that prepares children and adolescents for a life in the 21st century - all this also thanks to its strong partners from the non-governmental non-profit sector. Through their activities in 2020, **fifteen partner organizations** developed competences and expertise of teachers and expert teams, strengthened their possibilities of using innovative methods of teaching and presented topics, which needed to be emphasized at a time of transitioning into distance online education.

**CEEV ŽIVICA (ŽIVICA Centre for Environmental and Ethical Education)** believes that only excellent teachers create excellent schools. Therefore, under the year-long educational program of the Komenský Institute it provides an inspirational environment for development of pedagogic leaders. Twelve pedagogues throughout Slovakia completed the educational program with top lecturers, at the beginning of which all participants chose a topic for their pedagogic project, through which they will strive to achieve a palpable change, a practical reform in their school community. They completed project management training, as well as workshops of personal vision and power, non-violent communication, conflict resolution and critical thinking. The task of the graduates was to share experience, thoughts, successes and good practice and thus inspire other schools and teachers to change.

The online environment is an environment for children and adolescents, where they spend most of their time after school. At the time of distance education, this statement was expanded also to their learning time. Therefore, it is necessary to develop their digital literacy, direct them to positive use of digital technologies and warn them about the risks the online world can bring. The **Zmudri.sk** platform deals long-term with online education of adolescents and it is fully aware of the risks linked to the time spent online. It shows adolescents in an easy and unforced way what time online may present and how easily it can go wrong. After expert consultations with teachers, it focused on three areas of the most pressing topics in their captivating online courses - digital safety, cyber bullying and media literacy. Since these topics are not sufficiently covered in the curriculum and the teachers do not possess quality documents, methodological materials for online activities as part of their video courses were created.



**ŽIVICA Centre for Environmental and Ethical Education – Komenský's Institute**

**Children's Good Deed of the Year Civic Association** says the pandemic confirmed the huge need to motivate children to positive acts of fellowship, helping other people and protecting nature. In 2020, in cooperation with Nadácia Orange (Orange Foundation), a new category called a Good Deed on the Internet was added, which motivated children to share real life stories about their experiences in the online world, how and where they helped other children, how did they solve situations and traps of the Internet and how did they use modern technologies to implement beneficial activities. The association presented this topic in schools in innovative forms of podcasts, online reading of good deeds and presented a model for leading classes of ethics education that educators used also during their distance teaching.

The pandemic forced teachers to look for ways to educate their students through distance teaching. Therefore, the **OpenLab Non-Profit Organization** decided to find a way to remotely test the knowledge of students. They created the Drilleo functional web application, which helps all who teach to effectively test the knowledge of their students. It allows creating and automatically assessing any number of online tests, questions and answers in any educational subject. This way, the students may be tested from the comfort of their own homes via their mobile phones, tablet or computer in an interactive and entertaining way. Thanks to the users' feedback, the application is improved with new functions.



**Children's Good Deed  
of the Year Civic  
Association**

## Lab powered by Nadácia Orange (Orange Foundation)

On the occasion of its 17th birthday in 2016, Nadácia Orange (Orange Foundation), in cooperation with Aliance Stará tržnica and the **Connect Civic Association**, opened a unique space for meetings in a coffee shop, acquiring new digital skills in the educational-community workshop, freelance work in the co-working section, as well as organization of workshops, discussions and press conferences. The high-quality equipment of the workshop allows annual organizing workshops for 3D print, laser and plotters for pupils and students, creative souls and the general public. In 2020, it organized regular sewing courses organized by the newly-created sewing workshop. The coffee shop, closed due to the nation-wide restrictions, turned into a streaming studio and training workshops in cooperation with machines and lectures by Makers of Slovakia moved to online space, as well as did the possibility of buying products made by the members of the Lab in the online store.

Last year, **Lab powered by Nadácia Orange (Orange Foundation)** ranked among the best co-working programs in Europe in the international and regional Central European Startup Awards Competition. It also won the financial support of Nadácia Orange (Orange Foundation) for a social-educational project for children and adolescents from centers for children and family.



LAB powered by  
Nadácia Orange  
(Orange Foundation)

## Mental Health

Alarming findings on the impact of the crisis situation on mental health of the population, which will continue to recover long after the special regime ended, have motivated Nadácia Orange (Orange Foundation) to a radical reaction in the form of long-term strategic thinking about the issue of mental health, where it patiently listens to knowledge, opinions and experience of experts in this field. Nadácia Orange (Orange Foundation) has embarked on a journey of strong emphasis on awareness raising, prevention in the field of mental health of all people and contributing to systemic solutions in distance psychological counseling.

Examples of good practice from abroad speak about the major significance of crisis helplines providing psychological support remotely. This practice is followed by the **IPčko Civic Association** in its first steps, with its many years of experience in providing primarily online counseling. Given the acute needs and immense increase of contacts, Nadácia Orange (Orange Foundation) decided to help increase the capacity of IPčko and in cooperation with Orange Slovensko, a.s. it introduced the **Crisis Helpline**. The technical solution of the Crisis Helpline

was provided by Orange Slovensko, a.s. by creating the 0800 500 333 toll-free number, with eight more numbers, to which incoming calls are transferred, in order to ensure effective operation of the line even under increased load. The Orange Foundation residing in Paris also financially supported the necessary increase of capacity of the line. In addition to toll-free non-stop anonymous phone counseling, people may choose their preferred form of help at **[www.krizovalinkapomoci.sk](http://www.krizovalinkapomoci.sk)** - may it be a video chat, e-mail or online chat.

In cooperation with three NGOs, **League for Mental Health, Child Safety Line and IPčko Civic Association**, which operate the three largest helplines, Nadácia Orange (Orange Foundation) supported the creation and activities of the **Initiative of the Helplines for Mental Health**. The three largest non-stop anonymous toll-free helplines joined their forces to alert the public and the state about the importance of the crisis helplines in the complicated world of today. The goal of the Initiative for Mental Health is not only to point out this topic and initiate expert discussion on the need of a systemic solution to ensure public mental health through distance counseling, but also to undertake specific steps, such as increasing the capacities of existing lines, creating a new crisis line for the population, specialized in crisis intervention, organization of individual trainings or an unified measuring of impacts and quality.



**IPčko Civic Association  
– Crisis Helpline**



Nadácia Orange (Orange Foundation) discussed this topic in the presence of the media at the **press conference You Are Not Alone** on 11 June 2020 in Café Berlinka in Bratislava. The **event took place under the auspices of the President of the Slovak Republic**. Guests of the discussion included Tatiana Ivanič Rybanská from Child Safety Line, Martin Knut from League for Mental Health and Marek Madro from IPčko. The webpage of the Initiative for Mental Health – [www.pomozeme-krizovelinky.sk](http://www.pomozeme-krizovelinky.sk) was published at this event, where people can find all the necessary information and different forms of help for themselves or their loved ones.

It turned out that the second wave of the pandemic introduced new demands of volume and quality of the services provided by the helplines. Therefore, on the **occasion of the International Day of Mental Health**, together with the Initiative of Helplines, on 8 October 2020, Nadácia Orange (Orange Foundation) organized a special **round table on the topic of financing the helplines by the state**. It was the historically first online public discussion of the representatives of the three largest helplines in Slovakia - Martin Knut from Linka dôvery Nezábudka (Myosotis Confidence Line), Eva Dzurindová from Child Safety Line and Marek Madro from IPčko with representatives of the state. These were Jana Žitňanská – Chairwoman of the Committee on Social Affairs of the National Council of the Slovak Republic, Viktor Svetský from Ministry of Health of the Slovak Republic, Katarína Fedorová from Ministry of Labour, Social Affairs and Family of the Slovak Republic, Tomáš Oparty from Ministry of Interior of the Slovak Republic, Tina Gažovičová from Ministry of Education, Science, Research and Sport of the Slovak Republic and Petr Hořejš from Czech Safety Line.

The discussion brought a constructive debate about the place of helplines in the state's policy in the field of mental health and how they will help to finance them. **They agreed that they have to find a constructive way to solve this acute situation, to continue in the discussion and to setup a system of long-term financing for the future.**



You Are Not Alone press conference



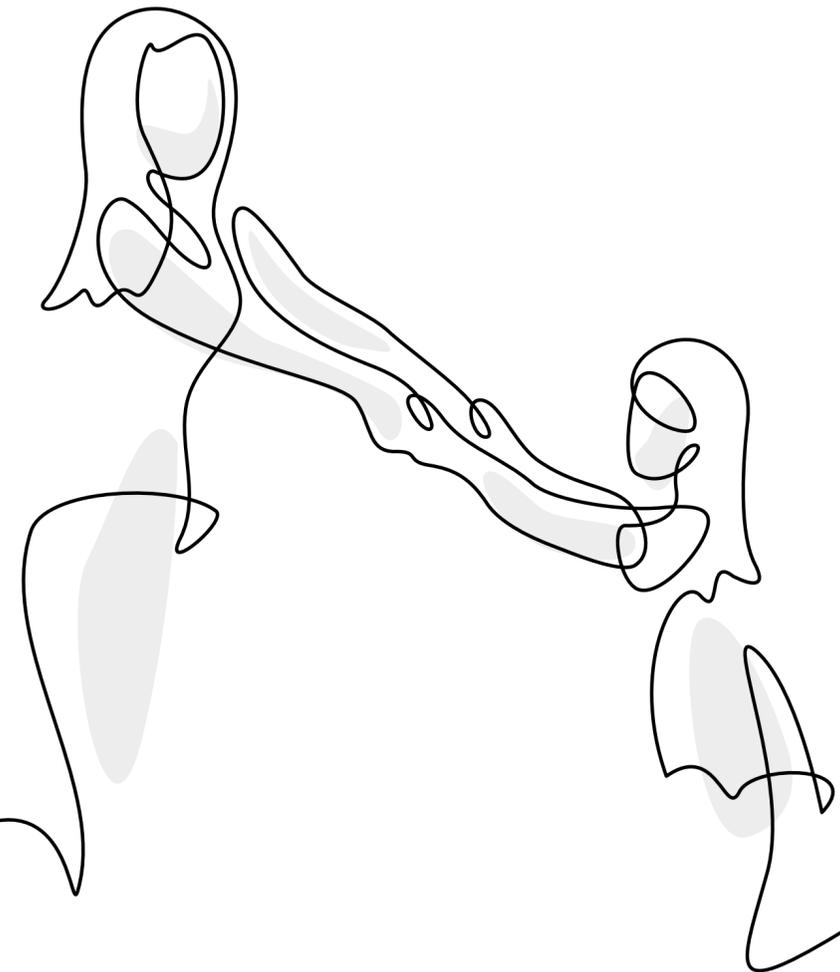
Round table discussion to the topic of financing children helplines

## Strategic Partners in the Field of Mental health

The topic of mental health needs assistance and support more than ever. The basic pillar of this priority area consists of support of helplines and distance psychological counselling. Nadácia Orange (Orange Foundation) also opens space to unique inspiring projects of NGOs, which introduce solutions to the topic of prevention of negative impacts and mental illnesses.

The **IPčko Civic Association** created the field **IPčko Crisis Intervention Team** (orig. KITIP), thus creating a new and unique service. Existing distance services of IPčko (IPčko.sk, Good Line, and Crisis Helpline) were also connected to the direct personal crisis **intervention in suicidal tendencies and domestic violence**. KITIP is currently operating in Bratislava and Trnava regions, with an ambition of expanding the services to other regions of Slovakia. However, professional care of the KITIP employees is also necessary, who had 53 interventions in the field in 2020 to stop attempted suicides. After each intervention, the field team had an intense session, where the process of their work was evaluated, the success of their intervention as well as personal emotional experience of the team members. Once a month the team had a group session with an external supervisor. The association also focused on creating a specific service in the field of providing psychological assistance, which did not exist in Slovakia and appeared to be necessary. Thus, the **Machovisko Contact Club** service was created, which will be an answer to the current need for **discrete and non-stigmatizing assistance to adolescents**, with a focus to normalize the seeking of professional help. In this contact club, IPčko will make available anonymous, toll-free and discrete psychological and social assistance, it will create a safe space to do various types of experience, developmental, preventive, cultural and free-time activities, through which it will ensure the protection of mental health of the clients and eliminate stigmatization, which many times prevents people with mental difficulties from joining other groups and activities.

Already for the 7th year, Nadácia Orange (Orange Foundation) stands with the Zippy's Friends project since its creation in 2013/2014. Its goal is to strengthen **mental health of children aged 5-7 years**, their social and life skills of processing emotions, principles of effective communication, solving difficult situations, building relationships or strengthening empathy and tolerance. Through its program, the **ZIPPY Civic Association** long-term improves the mental resilience of participating children and teachers and this time it contributes to better management of the extraordinary burden caused by the pandemic situation. The project also provides materials to the public in form of a game to develop social skills of children in their home environment with members of the household, which helps children and their families to better manage crisis situations linked to the anti-pandemic measures.



## Community Development

Nadácia Orange (Orange Foundation) systematically motivates people to active citizenship and engagement, greater interest in public affairs, as well as responsibility for the status of the society, the environment and community they live in. It supports ideas and events enriching the happenings in the communities, strengthening good neighborly relations, active community life and improvement of public space with respect to eliminating negative impacts on environment.

The extraordinary situation in society in 2020 and the related measures did not favour community activities, meetings and organization of events. Therefore, Nadácia Orange (Orange Foundation) cancelled two grant programs: Let's Get Together for a Good Thing and Employee Grant Program.

### Strategic Partners in the Area of Community Development

Nadácia Orange (Orange Foundation) offered assistance to five NGOs from 5 different regions of Slovakia, which are long-term strategic partners of Nadácia Orange (Orange Foundation) in its community development. With a financial gift, it helped them to overcome the difficult period and contributed to sustainability and stability of the institutional background. It also decided to strengthen communication about activities and events of its partner organizations on the Facebook page page of Nadácia Orange (Orange Foundation) and focus attention of society on their online events.



Voices  
Non-profit  
Organization

Despite initial frustration, the supported organization used the crisis year with great engagement and the friendly financial support was utilized to build their capacities, education of their employees and volunteers, improvement of their digital skills and digitization of events moved into online environment, strategic planning, but also renovation of interior and exterior spaces took place.

The **Voices Non-profit Organization** improved its technical equipment and their skills in working with technologies in order to move the events of the On Own Feet program into the online environment and transformed it into the Near at Distance project, under which it published 42 personal testimonies of people about their life situation. In June 2020, it organized On One Wave online events with interviews and a music program so that people would feel again the cohesion of the Trenčín community.

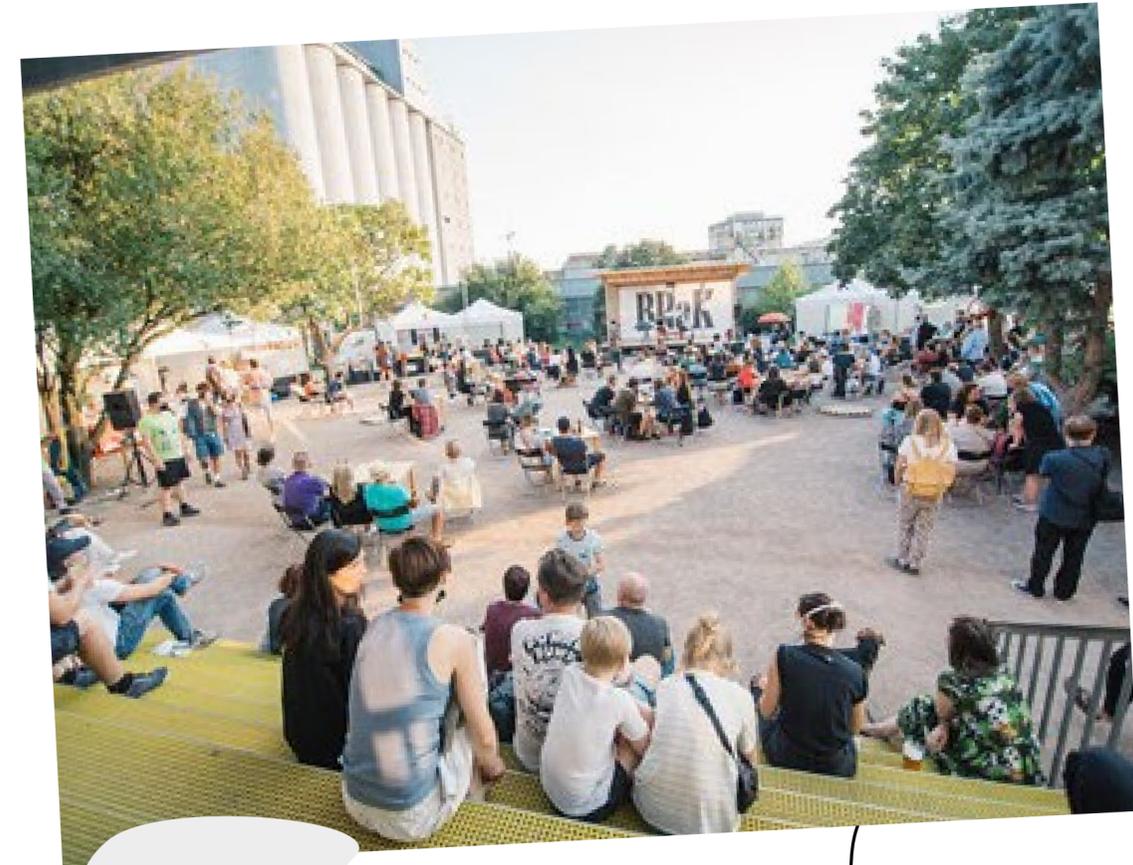
The **Truc sphérique Civic Association** in Žilina cancelled or indefinitely delayed more than 100 activities. It intensified activities in which it was allowed to continue - artistic residences for artists, online education for children, public debates and concerts and it worked within the limits the situation allowed. It devoted time to improving and repairing the infrastructure of the organization and education of its workers.



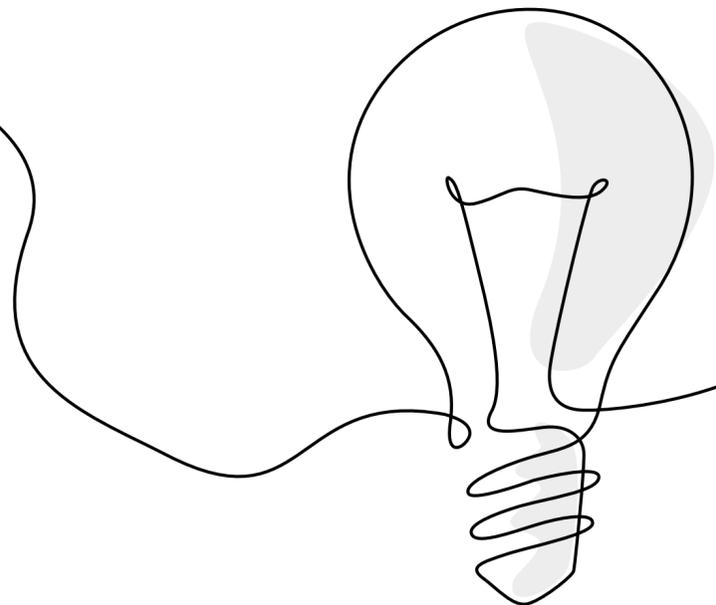
Truc sphérique  
Civic Association

The **Bona Fide Civic Association** which creates the Tabačka community center in Košice sees 2020 as a year of challenges. At the time its premises were closed, they were developing professional skills of the team, looking for new ways to communicate with its guests, revision of the PR strategy and marketing possibilities and they were building the new open-air space- Art Garten in the exterior.

The **Cvernovka Foundation** was able to use the adverse situation in its favour. People, who lost their jobs during the pandemic, were engaged in activities, which can, from long-term perspective, develop the potential of the cultural and creative center of Nová Cvernovka in Bratislava. The goal of the Debris for Park ecological project was transformation of degraded excavated material from the reconstruction of a building of a former school into primary raw material, from which they were able to create a quality product in the form of extracted grains. This material was subsequently used to build residential surfaces and sidewalks in the public park in Nová Cvernovka, thanks to which they expanded the capacities of the summer terrace to organize events. The procedure built on principles of circular economy significantly reduced the environmental burden by saving resources needed for waste disposal and production and delivery of new materials and substances. The unique composition of the material and its use as extracted grains surface was a unique act in the European scope and also a possible inspiration for projects with an ambition to decrease environmental burden. Several people, who lost their income due to the pandemic, were engaged in the project and thus were given a chance to ride out the difficult situation. The Financial resources were used to rent equipment, design work and costs related to park building.



**Cvernovka  
Foundation**

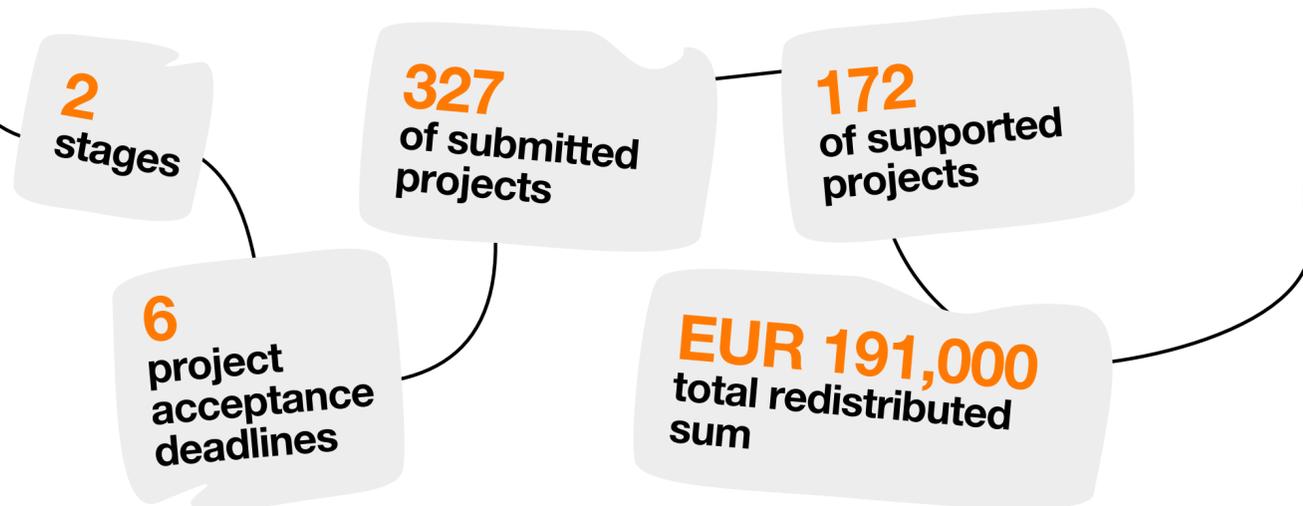


## Exceptional Support

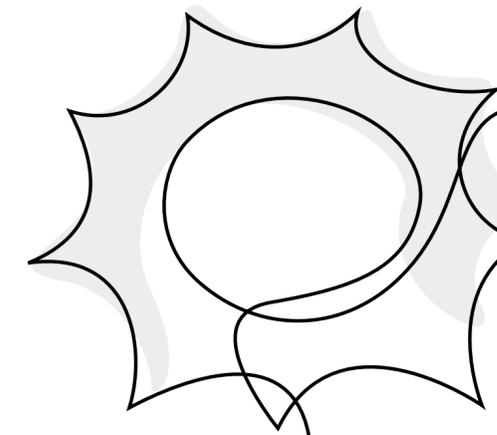
Slovakia is changing. The change can be seen in many places - streets, schools or squares. However, some of these changes are not beneficial to the public. Nadácia Orange (Orange Foundation) is not indifferent to development of events in the country, nor to problems of communities and individuals. Under the area of **Exceptional Support**, it strived to contribute to positive solution.

Nadácia Orange (Orange Foundation) intensely and sensitively perceived the extraordinary situation related to the Covid-19 pandemic, which affected its planned activities at the beginning of 2020. The priority at this time was the effort to contribute to protection of people and not expose them to risk of infection, which was implemented through the created Assistance Fund of Nadácia Orange (Orange Foundation) and Employee Assistance Fund. Creation of Christmas Assistance Fund was a reaction to difficult living conditions of people and families in difficult life situations even without the pandemic.

### Assistance Fund of Nadácia Orange (Orange Foundation)



As a reaction to the pandemic situation, in 2020, Nadácia Orange (Orange Foundation) decided to create the special Assistance Fund of Nadácia Orange (Orange Foundation). The goal was not only to contribute to protection



of people, prevention against risk of Covid-19 infection and prevention against its further spread, but especially to mitigate adverse nation-wide consequence, the extraordinary situation introduced. The intention was to contribute to social assistance to those, who were affected by the extraordinary situation to the point where their existence was in danger.

By opening the grant call in two stages and six project acceptance deadlines, Nadácia Orange (Orange Foundation) wanted to contribute to providing the necessary material support and personal resources, as well as adaptation of NGOs and facilities providing social services to the adverse situation, with the goal of preventing the risks related to subduing of their activities and endangerment of their further operation and ensuring the provision of services to their clients.

**In the first stage**, Nadácia Orange (Orange Foundation) allocated EUR 100,000 for this purpose. Under 4 deadlines, in cooperation with the assessment commission, it supported **113 applications** from 181 submitted applications, **totalling EUR 100,000**.

After evaluating the applications received in the first stage, during the developing situation and undying need to mitigate the nation-wide consequence the current events introduced, assistance of Nadácia Orange (Orange Foundation) was still necessary. Nadácia Orange (Orange Foundation) opened the second stage of

Assistance Fund and increased the financial resources for this fund by additional EUR 100,000, with the goal of contributing primarily to securing the process of adaptation of non-governmental organizations to the current situation. In the second stage, the intention was to support constructive solutions aimed at the current situation and provision of services to the endangered target groups, as well as conceptual proposals for prevention or risks related to subduing of activity of non-governmental organizations at this extraordinary time.

In the **second stage of Assistance Fund**, in cooperation with the assessment commission, Nadácia Orange (Orange Foundation) supported 31 applications out of 84 applications submitted within the first deadline, totalling EUR 52,856. Subsequently, out of 62 applications submitted for the second round of evaluation, it supported 28 applications totalling EUR 38,144. In the second stage of Assistance Fund, Nadácia Orange (Orange Foundation) supported a total of **59 applications, among which it redistributed EUR 91,000.**

Out of 327 submitted applications, the Assistance Fund of Nadácia Orange (Orange Foundation) supported a total of 172 applicants with a total sum of EUR 191,000.

95 civic associations, 37 budgetary organizations, 36 non-profit organizations, 2 foundations, 1 non-investment fund and 1 contributory organization providing social services through their care helped a total of **175,297 people** to handle more easily the period of strict restrictions and encountering a new situation they have not experienced yet.

The first stage of Assistance Fund reacted mostly to acute need of **supplementing and improving material and technical equipment** of social services facilities and NGOs providing social services. These were hygiene products necessary for everyday regular disinfection of facilities, protective equipment for necessary protection of clients, employees and volunteers from spread of the virus, but also medical materials and food aid. Nadácia Orange (Orange Foundation) saw the financial contributions as a gesture of fellowship with facilities and their employees in their everyday engagement. Tens of facilities across Slovakia were supported, which have seniors and people with different disabilities in their residential or outpatient care, or they deal in caring for people without home or families in difficult life situations coming from socially disadvantageous environment.

The **Dom svitania (House of Dawn) Non-profit Organization**, as a provider of social services and a protective workshop deals with adult people with mental or combined disability. Thanks to the support, while observing strict hygiene measures, the clients of the protective workshop were making masks for employees, other clients, their families, and later on, the general public. This way the clients were able to get a job and protection was given to the most endangered group – disabled people and their parents in senior age. The project was designed for people without home during the corona crisis.

Field social workers of the **STOPA Slovensko Civic Association** were in the field every day, non-stop, for several months. They were checking health condition, measured temperature and handed out hot food, long-lasting food and drinks to homeless people.



**House of Dawn  
Non-profit  
Organization**

The second stage of Assistance Fund focused exclusively on non-governmental non-profit organizations and securing their process of adaptation to the crisis situation. The intention was to support constructive **solutions focused on acute assistance and provisioning of services to vulnerable** target groups and concept proposals for **prevention of risks linked to subduing activities of non-governmental organizations** at an extraordinary time.

The mission of the **The Way Out Civic Association** is to help people stuck in poverty to get on their own feet and get work and a dignified life. The project was focused on preserving activities to develop children and parent skills of marginalized communities also during the crisis period. Thanks to this activity, the impact of poverty was decreased and safe space was provided to families as well.

**The League for Human Rights Civic Association** is dealing with legal assistance to refugees and other foreigners on long term basis, with the effort of strengthening their position. The goal of the project was to protect health of the employees, interpreters, as well as the clients themselves. Thanks to the purchased protective equipment, the association could renew trips to police detention units for foreigners and provide them with legal counselling. The association reacted to the extraordinary situation also by commenting on measures and laws of the NA of the Slovak Republic in relation to foreigners and it initiated a campaign focused on accepting underage children without any escort from the Greek islands.

The **Hronov Non-profit Organization** established a social services facility, in which it provides care to 40 seniors diagnosed with Alzheimer disease. Clients, who could not be visited by their loved ones were hit by the extraordinary situation. Contact with their family via virtual online meetings helped them to overcome the period of isolation. The ability to communicate at least remotely helped the seniors overcome the crisis situation.

**STOPA  
Slovensko  
Civic  
Association**



**The Way Out  
Civic Association**



### Target groups, on which applications in both stages of the Assistance Fund have focused

Target group of supported applications	Quantity
Clients of social services facilities	58
People without home, socially weak, people in need	34
Families in need, single mothers and single fathers with children	21
Children and adolescents	20
Seniors and lonely people	16
People with severe diagnoses and long-term hospitalized	12
Other	9
Clients of crisis centers	2
<b>Total</b>	<b>172</b>

### Regions, where applicants supported in both stages of the Assistance Fund operate

Region, where supported applicants operate	Quantity
Bratislava	53
Banská Bystrica	51
Žilina	22
Trenčín	12
Prešov	11
Nitra	11
Košice	10
Tnava	2
<b>Total</b>	<b>172</b>

## Employee Assistance Fund



The Employee Assistance Fund was another tool, which Nadácia Orange (Orange Foundation) offered to mitigate the consequences of extraordinary events. It gave a chance to Orange employees to contribute to protection of people, prevention of risk of the infection, prevention of its further spread and elimination of consequences endangering social and economic securities of people. To support proposals of the employees, Nadácia Orange (Orange Foundation) allocated a total sum of EUR 30,000. 21 active employees registered in the Employee Fund, who were sensible to needs of people in their community and to work of organizations helping vulnerable groups of the population even in this extraordinary situation. The assessment commission decided to recommend **all 21 submitted applications**, among which it redistributed a sum of EUR 8,712. Additionally, Nadácia Orange (Orange Foundation) increased the financial contribution for each of these projects by an additional EUR 100 from an individual donor and thus redistributed financial support totalling **EUR 10,812**.

Thanks to the initiative of the applicants, assistance and support was invested into facilities providing social services to seniors, people without home or handicapped ones. Together they helped **6,177 individuals**.

Employees showed their solidarity at a time, when people and the society needed it most; when all hands, every idea, initiative, interest and willingness was transformed into managing various challenges linked to slowing down the spreading of the virus and protecting people.

The engagement of **Daniel Draž** was aimed at improving technical and protective equipment of the Bojnice Voluntary Fire Brigade. At the time of the extraordinary situation, the brigade performed disinfection of children playgrounds, public premises and provided assistance in the Retirement home and in the hospital in Bojnice.

By being interested in people in the village where he lives, **Peter Gajdošík**, together with the Bernolákovo Municipal authority, helped 3 households, who lost the possibility of earning a living due to the anti-pandemic measures, to manage the housing financial costs and to ensure basic groceries, vitamins and hygienic products. Thanks to obtained financial contribution, 2 household covered their monthly rent for their apartment and for 1 multiple family he bought necessary groceries, medicine, as well as disinfectants and hygienic products.

### Target groups addressed by the supported applications

Target group	Quantity
Families in need, single mothers and single fathers with children	6
People without home, socially weaker, people in need	5
Seniors and lonely people	4
Clients of social services facilities	3
People with serious diagnoses and long-term hospitalized	2
Other	1
<b>Total</b>	<b>21</b>

### Regions, where employees implemented assistance to the vulnerable target groups

Region	Quantity
Bratislava	11
Banská Bystrica	7
Trenčín	1
Trnava	1
Žilina	1
<b>Total</b>	<b>21</b>

## Christmas Assistance Fund

10  
submitted  
projects

5 + 5  
supported  
applications

EUR 110,000  
total redistributed  
sum

The unfavourable time significantly affected also the social-economic situation of people and families. For the past 18 years, Nadácia Orange (Orange Foundation) implemented the Give Christmas grant program during Advent, which provided financial support to engaged people and volunteers, who wanted to prepare more beautiful and happier Christmas Holidays for people and families in a difficult life situation. The popular grant program could not be implemented this time, due to the changing nation-wide situation, prohibition of meetings, visits of clients in facilities and closed schools. Nadácia Orange (Orange Foundation) reflected on this situation and decided to introduce a new format of assistance, which observes all ordered measures, and so in November 2020 it decided, in cooperation with the **Návrat, SOCIA – Foundation for the Support of Social Changes, Centrum slniečko and Človek v ohrození organizations and the #KtoPomozeSlovensku (WhoWillHelpSlovakia) initiative** to create the Christmas Assistance Fund to help people and families in difficult life situations. Nadácia Orange (Orange Foundation) redistributed a gift totalling EUR 100,000 among the 5 mentioned organizations, which was donated for this purpose by Orange Slovensko, a.s. Thus, every organization received a gift of EUR 20,000 for subsequent redistribution of finances to a specific target group, with which it long-term cooperates and provides social services to. Financial gifts for surrogate and adoptive families, lonely seniors, families in crisis situations and families from marginalized communities ensured their basic needs linked to purchase of groceries, medicine, material for heating, necessary household appliances and equipment, school supplies for children, but also to pay expenses for therapies for families or recreational activities for children and parents. Each of the five organizations was furthermore supported by a sum of EUR 2,000 from resources of share of paid tax, which were set

to support the capacities of the organizations with the goal of managing their increased administration and communication linked to the use of the provided gift. The Kto pomôže Slovensku (Who Will Help Slovakia) initiative used the complete sum of EUR 22,000 to purchase protective equipment – gloves, which it subsequently sent to 169 facilities providing social services to clients with different disadvantages, to prevent the spreading of the virus in the facilities.

As a further tool to increase the resources in the Christmas Assistance Fund, Nadácia Orange (Orange Foundation) implemented, under the Let's Help the World 2020 public collection, the Christmas Assistance Fund to Help People in Need campaign, to which Orange customers could contribute by sending an SMS in the value of EUR 1 to the 808 number. The public collection for the campaign will be completed in 2021 and its proceeds will be distributed in 2021 among organizations cooperating in the Christmas Assistance Fund.



## A Better World by Christmas

Before Christmas 2020, Orange Slovakia, a.s., together with Nadácia Orange (Orange Foundation) offered its customers the possibility of participating in the Lepší svet do Vianoc (A Better World by Christmas) - a meaningful unboxing activity. With a simple good deed, people had a chance to make a better Christmas for families in need. Gift packages that were brought to Orange stores by customers, employees and generous people filled with useful things and gifts, were distributed in cooperation with NGOs **Return, People in Need Slovakia and the Sun Center** to families in difficult life situations. The packages were sent to 4 Return centres in Bratislava, Banská Bystrica, Žilina and Prešov to surrogate and foster families, 5 community centres operated in the Prešov region by the People in Need Slovakia Non-profit Organization to families from marginalized communities that were in danger, to the Nitra Sun Centre for families in crisis. Since there were more Christmas packages from donors than there were families in care of the above-mentioned organizations, the Sun Centre contacted its partner organizations and thus useful things got to families in crisis living in the Emergency housing facility operated by the Civic Association KA Centre of Social Services in Krupina, Safe women's home operated by the LUNA Non-profit Organization in Trenčín and the Peace Safe women's home operated by the Twilight Civic Association in the Žilina region. **657 packages** with long-lasting groceries, vitamins, hygienic products, masks, warm clothing, dried fruit, books, small toys or creative aids for children with personal dedications and sincere greetings made families happy across Slovakia.



A Better  
World by  
Christmas

## Strategic Partners in the Area of Exceptional Support

Also the area of exceptional support has its partners, with which Nadácia Orange (Orange Foundation) tries to cooperate long-term on systemic solutions improving quality of life of vulnerable groups of people or to react to current topic and events in the society.

2020 was marked by the all-present pandemic situation. Therefore, Nadácia Orange (Orange Foundation) supported the **Who Will Help Slovakia initiative represented by Zuzana Suchová** with a sum of EUR 10,000, which was created at the beginning of the first wave of the pandemic in March 2020 with the goal of helping Slovak healthcare facilities to manage the coronavirus pandemic via a transparent system of financing and procurement of material aid for hospitals, social services facilities and services for disadvantaged group of people. In the most difficult period, during the first two months of the pandemic, the initiative collected 10,626 gifts from 186 companies and 10,404 individual donors, totalling more than EUR 1.3 million. All financial contributions were used to purchase medical equipment - respirators, masks, disinfectants, air purifiers, in short - everything necessary. The Who Will Help Slovakia initiative helped 8,833 times. The initiative continues to help by providing assistance, supporting the Veda pomáha (Science helps) initiative of scientists and helps and coordinates the Zaočkujem sa (I Will Get Vaccinated) campaign to support vaccination.

Nadácia Orange (Orange Foundation) long-term and systematically supports the return of children from orphanages to surrogate families through a proud partner, the Návrat (Return) Civic Association. The joint partnership is an example of one of the longest partnerships of a corporate foundation with a non-governmental non-profit organization in Slovakia. The **Návrat Civic Association** was established in 1993 as a project and subsequently as an organization supporting exclusively family forms of solving the issue of abandoned children. It has been cooperating with Nadácia Orange (Orange Foundation) since 2001, with the goal of helping surrogate families and children in these families as families which are endangered by dissolution and failure. The intention of the Child in Safety Also In a Crisis Situation project was to provide ongoing social

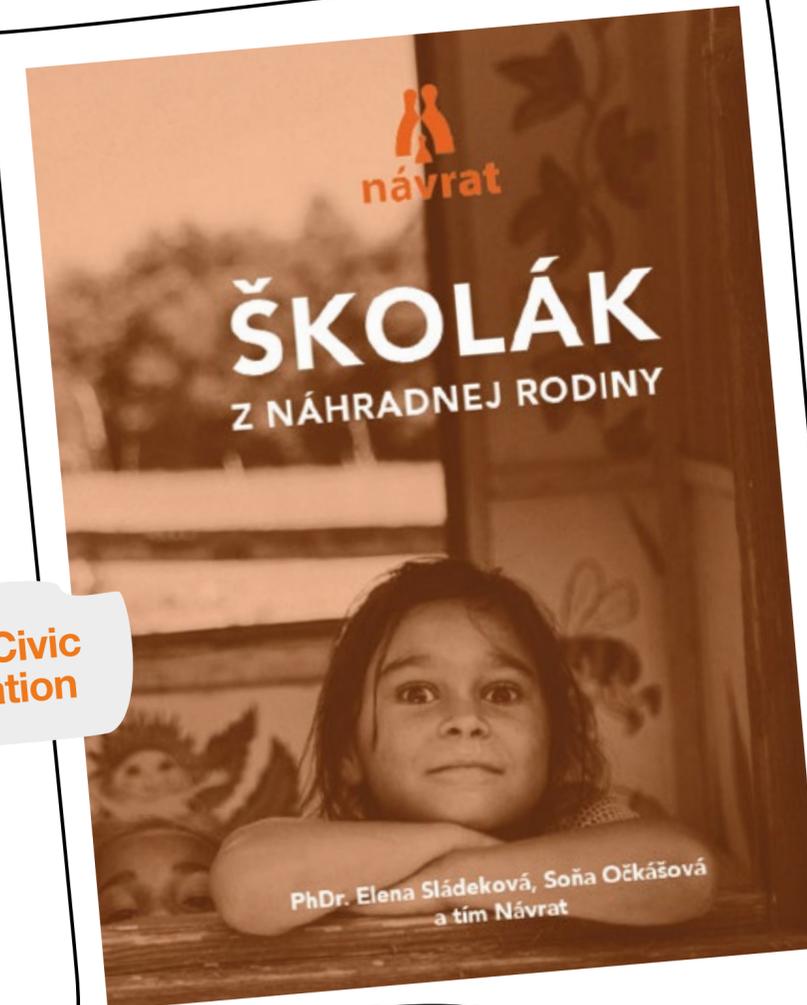


Kto pomôže  
Slovensku  
(Who Will Help  
Slovakia) initiative

and psychological support to surrogate families and families in danger with children who have a difficult life history. The organization tried to improve the emotional safety of children and school, therefore experts provided counselling to parents as how to start communication with the school in a timely manner about the specifics of their children, how to solve school problems and they also provided schools individual and group consultations for specific cases, as well as specific topics. Tension in families related to isolation, distance education and worsened economic situation was successfully deescalated. Thanks to the initiated online communication, new contacts were created, also parent and teenage communities and more frequent assistance was also given to families geographically remote from the Return centres. It was possible to print and distribute the Pupil from a Surrogate Family brochure to more than 80 Centres for Pedagogical – Psychological Counselling and Prevention and to more than 80 schools attended by children from surrogate families.

Nadácia Orange (Orange Foundation) is part of an initiative of corporate foundations and companies, which are bothered by the lack of law enforcement in Slovakia, and which want to solve this situation by exerting social pressure to improve the conditions in the market. Therefore, for the third subsequent year, it supported the Fund for Transparent Slovakia managed by the **Pontis Foundation**, which redistributes finances to organizations and initiatives dealing in increasing transparency, improving the business environment and economic management of public resources. In 2020, Nadácia Orange (Orange Foundation) contributed to support of the project by the Strategic Policies Institute, NPO, named Infosecurity. Thanks to podcasts, news, investigation and partially satire on the Infosecurity.sk platform or other mainstream media, the Strategic Policies Institute was able to emphasize the hidden nature of the world of disinformation, propaganda, foreign operations and predatory policies of social networks. At the same time, it defended and informed about the strategies and initiatives and legislature, which strive for transparency of the joint information space.

Návrat Civic Association

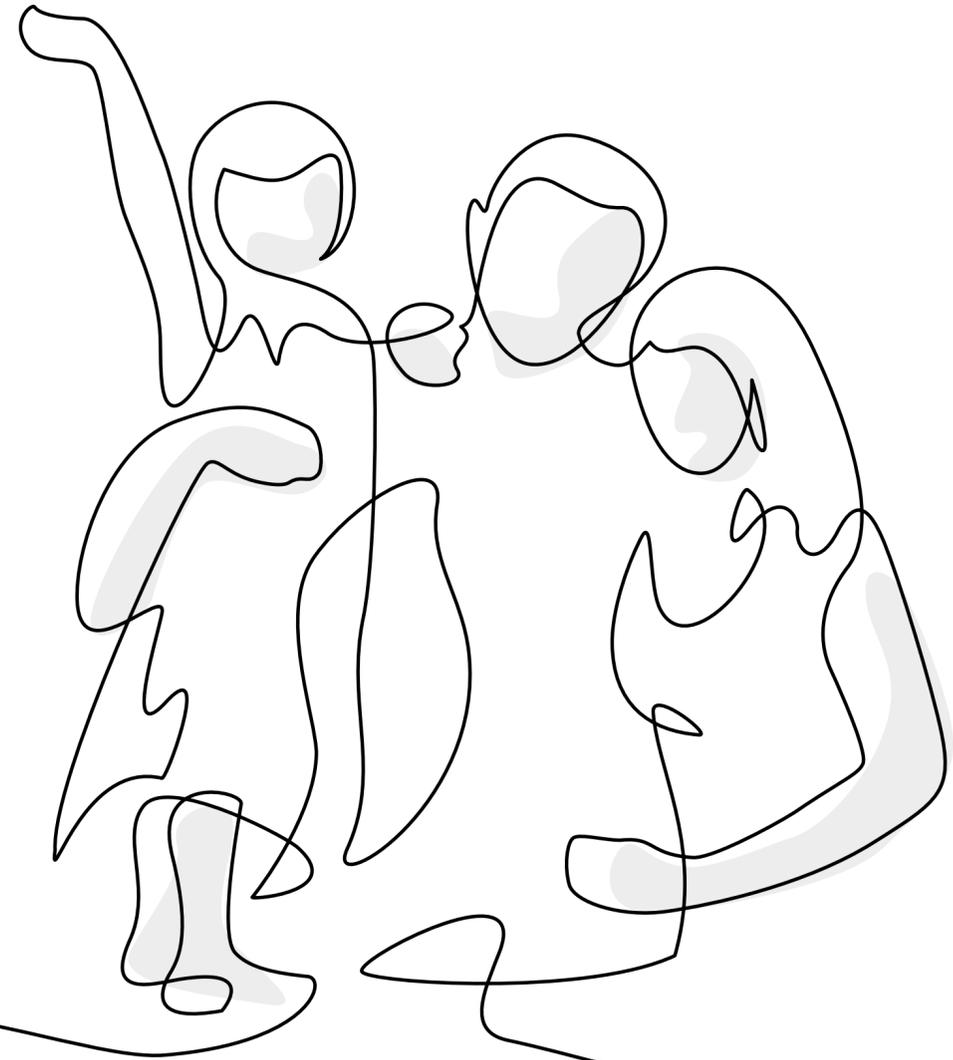


## Let's Help the World Public Collection

Nadácia Orange (Orange Foundation) annually declares the Let's Help the World public collection, the welfare purpose of which is the preservation of natural and cultural values, development of cooperation and humanitarian assistance, on which Orange Slovensko, a.s. customers can participate by sending any SMS valued EUR 1 to the 808 number. Between 1 July 2019 and 30 June 2020, the **Let's Help the World 2019** public collection took place, with the goal of helping people, who lost their housing in 2019 after the gas explosion in an apartment building in Prešov. The total collected sum of **EUR 336** was remitted to the **Social Prešov** organization as a gift for the realization of joint meetings between a therapist and families with children, who know each other from the apartment building before it exploded. On 10 September 2020, Ministry of Interior of the Slovak Republic registered the **Let's Help the World 2020** public collection of Nadácia Orange (Orange Foundation), the goal of which is to help people in needs. Its proceeds in 2021 will increase resources of the Christmas Assistance Fund campaign and it will be relatively distributed among the organizations cooperating on the Christmas Assistance Fund. The collection will last until August 2021 and its purpose may change depending on the current situation and need.

## Support for Families with Children

At the beginning of 2020, 4 families, the children of which suffer from an incurable disease - spinal muscular atrophy, informed the public via the media and social networks, about the possibility of financially contributing to the registered public collections for the purpose of covering the costs of expensive treatment for the affected children using the new gene therapy. At this time, Nadácia Orange (Orange Foundation) received tens of e-mails and phone pleads of the general public and Orange employees to support the families with the goal of reaching the collected sum and thus increasing the chance of those children to get the special treatment. Therefore, Nadácia Orange (Orange Foundation) decided to support the treatment of the children and equally distribute the gift from Orange Slovensko, a.s., totalling **EUR 12,000** among the families, thus giving EUR 3,000 to each family. The family, which was the first to collect enough finances to administer the medicine to their son, decided not to accept the gift and give it to the three families, which were not able to collect the necessary finances. Thus, Nadácia Orange (Orange Foundation) supported **3 families with children**, each receiving EUR 4,000, two families represented by NGOs and the third family represented by a natural person - the father of the child.

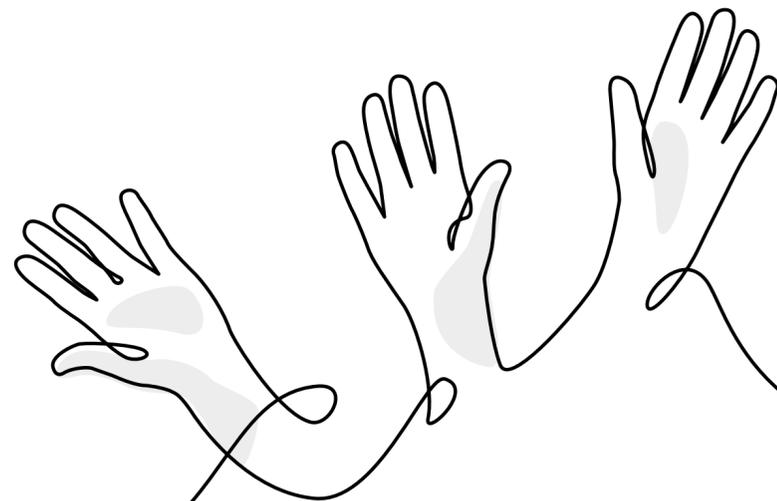


## Other Activities of Nadácia Orange (Orange Foundation) in 2020

### Relaxing Discussions in the Optimistan Tent of Nadácia Orange (Orange Foundation)

Between 9 July and 11 July 2020, the popular music festival Pohoda turned into Pohoda in the Air. Nadácia Orange (Orange Foundation) participated on it for the seventh time and **through the so called Optimistan tent of Nadácia Orange (Orange Foundation), as part of the rich program of the festival, it brought two discussions** with experts in given topics **for its online visitors**. The discussions with experts were led by Andrea Ungvölgyi, the Trustee of Nadácia Orange (Orange Foundation) On Friday 10 July 2020, a debate called **Children on the Net** with the child psychologist Mária Tóthová Šimčáková took place about pitfalls of the Internet, safety of children in the online world and responsible digital parenthood; in other words about topics, which Orange has been developing for several years under the educational-awareness-raising program and portal **detinanete.sk**.

An important topic, which does not have a systemic solution in Slovakia, was the subject of the second discussion called **You Are Not Alone in This** with the psychologist and IPčko program director Marek Madro. It dealt with the topic of protection of mental health and the need for crisis helplines.



## Mental Health Park at the Grape Festival

Orange, as a long-term partner of the Grape Festival, supported the city festival called **Mental Health Park** in 2020.

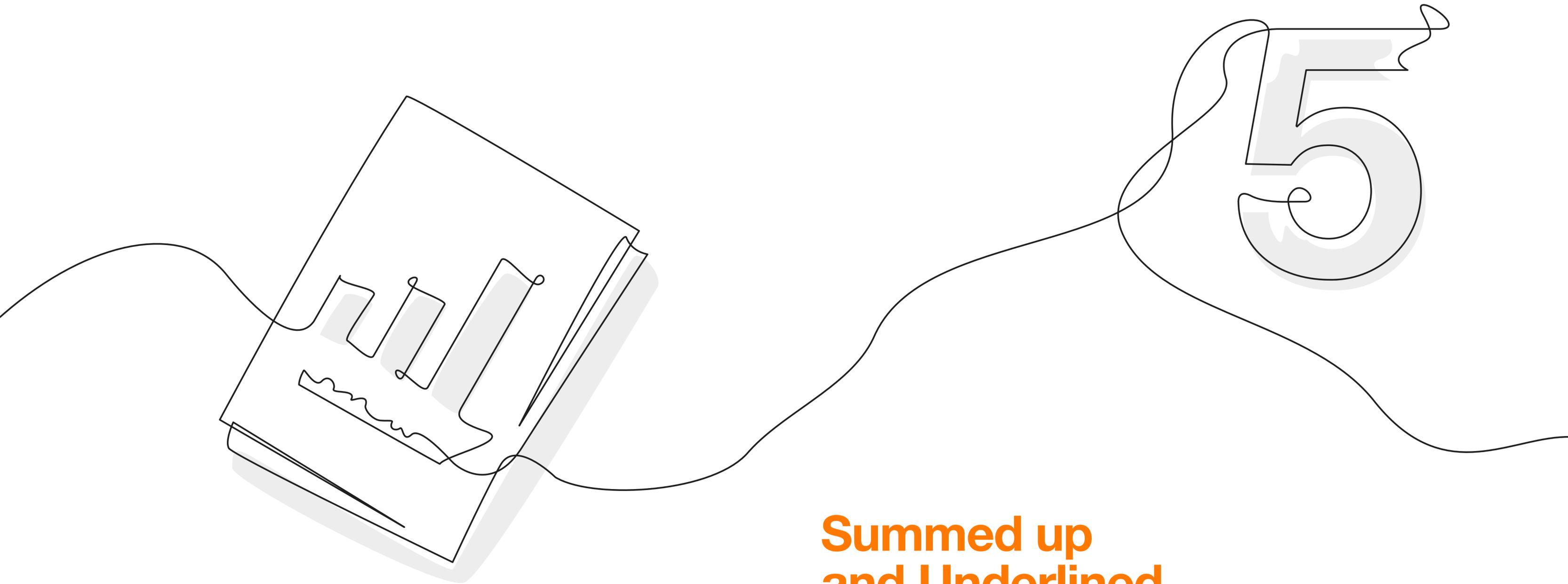
The **Orange zone called Mental Health Zone** was created as part of the festival, where in addition to fun and relaxation part, visitors also had the chance to meet and talk to psychologists of the IPčko Civic Association about how to get professional, free and anonymous psychological help for themselves or their loved ones, and also about their current problems. The visitors appreciated this unconventional activity; they were interested in on-site counselling, as well as information about operation of crisis helplines. Based on the number of interviews, it is possible that during times of the crisis, the topic of mental health is very necessary also at events for young people.

As part of the festival, in the Music pavilion in the city park of Piešťany, Nadácia Orange (Orange Foundation) prepared a discussion for Saturday called **Mental health and crisis helplines**, whose guest was Marek Madro, psychologist and program director of the IPčko Civic Association and the discussion was moderated by Andrea Ungvölgyi, the Trustee of Nadácia Orange (Orange Foundation).

Furthermore, for each viewer, who followed these discussions online on the Facebook page of Nadácia Orange (Orange Foundation), Orange Slovensko, a.s., paid EUR 1 to the Initiative for the Support of Mental Health. The initiative was gifted with a sum of EUR 8,831.

Although it was not possible to meet in person at the airports of Trenčín or Piešťany, Orange transferred the Pohoda in the Air and Grape festivals to all of Slovakia and thanks to it anyone and anywhere in the country could experience their atmosphere on the display of their mobile phone, tablet or TV.





# Summed up and Underlined

**Financial Overview**

## Financial part

Overview of donors whose value of gifts or amount of resources exceeds the sum of EUR 331,00.

In 2020, Nadácia Orange (Orange Foundation) received a financial gift from Orange Slovensko, a.s., in the amount of EUR 319,538.05. The gift was used primarily for administrative costs linked to operation of Nadácia Orange (Orange Foundation), to finance the advertising space and communication of Nadácia Orange's (Orange Foundation) activities. It was also used to finance the area of Exceptional Support - 5 projects under the Christmas Assistance Fund, 3 families with children suffering for their SMA diagnosis and partial financing of 1 project of a helpline.

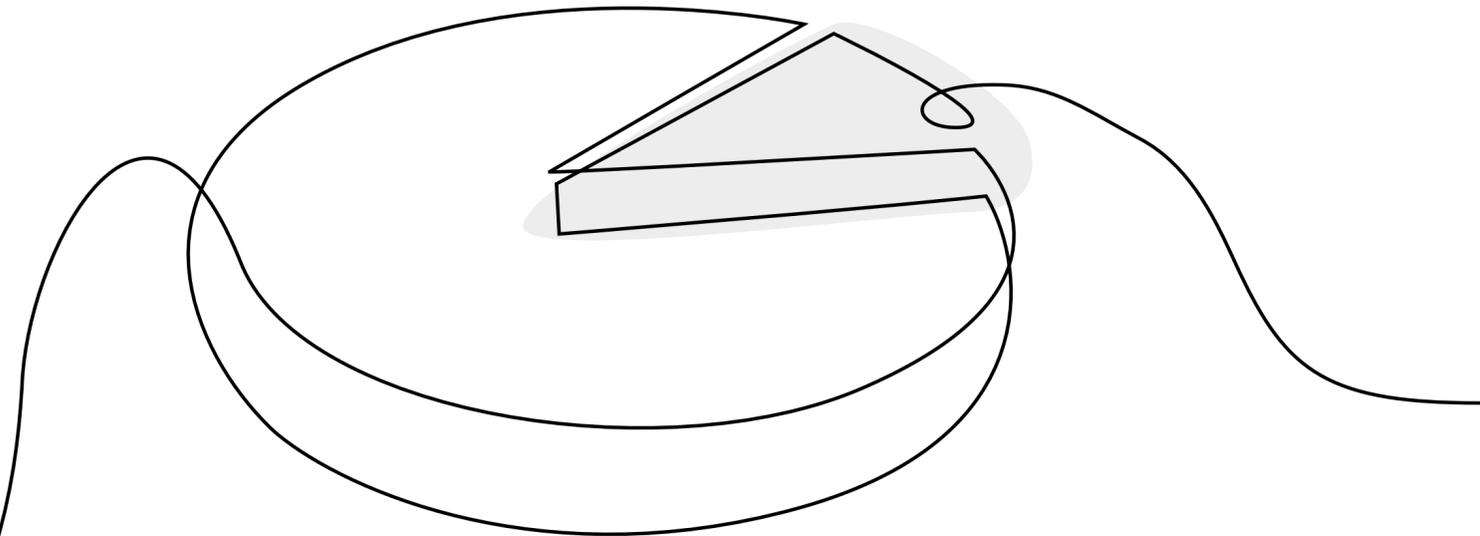
Another received gift was a gift from Nadácia Orange (Orange Foundation) in the amount of EUR 32,000.00, which was redistributed among the 3 helplines operating within mental health area.

Received contributions from natural persons in the amount of EUR 2,100 were redistributed among supported applications of the Employment Assistance Fund grant program.

Contributions under the Let's Help the World 2019 public collection received via SMS from customers of Orange Slovensko, a.s., were provided for fulfillment of the welfare purpose of the collection – financial aid to victims of the gas explosion in the apartment building in Prešov.

Financial resources obtained under public collection via SMS represented a sum of EUR 336.00. This sum was subsequently provided by Nadácia Orange (Orange Foundation) to fulfill the purpose of the collection – financial aid to victims of the gas explosion in the apartment building in Prešov.

Nadácia Orange (Orange Foundation) also received non-financial fulfillment from Orange Slovensko, a.s., in the amount of EUR 59,497.82.



## Selected Items of the Financial Statement in EUR

	2020	2019
<b>Assets</b>		
<b>NON-CURRENT ASSETS TOTAL</b>	<b>300.00</b>	<b>300.00</b>
Long-term tangible assets	300.00	300.00
<b>CURRENT ASSETS</b>	<b>598,573.12</b>	<b>627,455.45</b>
Short-term receivables	-	370.00
Financial Accounts	598,573.12	627,085.45
<b>TOTAL ACCRUED AND DEFERRED ITEMS</b>	<b>-</b>	<b>-</b>
Deferred expenses	-	-
Accrued income	-	-
<b>TOTAL ASSETS</b>	<b>598,573.12</b>	<b>627,755.45</b>
<b>Liabilities</b>		
<b>TOTAL LIABILITIES TO COVER ASSETS</b>	<b>34,368.15</b>	<b>24,124.00</b>
Equity and financial funds	6,638.78	6,638.78
- registered capital	6,638.78	6,638.78
Retained earnings/accumulated loss from past years	17,485.22	33,573.88
<b>Profit/loss for current period</b>	<b>10,244.15</b>	<b>-16,088.66</b>
<b>FOREIGN RESOURCES TOTAL</b>	<b>111,373.84</b>	<b>28,437.59</b>
Short-term liabilities	111,373.84	28,437.59
- trade payables	111,373.84	28,437.59
- other payables	-	-
<b>TOTAL ACCRUED AND DEFERRED ITEMS</b>	<b>453,131.13</b>	<b>575,193.86</b>
Accrued expenses	-	-
Deferred income	453,131.13	575,193.86
<b>TOTAL LIABILITIES AND EQUITY</b>	<b>598,873.12</b>	<b>627,755.45</b>

	2020	2019
<b>COSTS</b>		
Other services	255,386.72	284,432.45
Other taxes and fees	25.00	-
Other fines and penalties	-	-
Write-off receivables	150.00	1,231.00
Donations	-	-
Other expenses	230.00	243.54
Funds	-	-
Provision creating and accounting	-	-1,231.00
Contributions to other entities	142,700.00	1,331.00
Contributions to physical entities	4,400.00	-
Contributions paid from share of tax	556,595.00	510,661.00
Contributions paid from public fundraiser	336.00	-
<b>Total expenses</b>	<b>959,822.72</b>	<b>796,667.99</b>
<b>REVENUES</b>		
Interests	-	-
Donations received	59,497.82	59,059.32
Revenues from fund use	-	-
Contributions received from other organizations	351,538.05	209,528.25
Contributions received from physical entities	2,100.00	1,330.76
Contributions from percentage of tax	556,595.00	510,661.00
Contributions received from public fundraising	336.00	-
<b>Total revenues</b>	<b>970,066.87</b>	<b>780,579.33</b>
<b>Profit/loss before taxation</b>	<b>10,244.15</b>	<b>-16,088.66</b>
Income tax	-	-
<b>Profit/loss after taxation</b>	<b>10,244.15</b>	<b>-16,088.66</b>

In 2020, Nadácia Orange (Orange Foundation) wrote off an unsettled receivable in the amount of EUR 150.00, which was returned to the locally competent tax administrator on 21 October 2020.

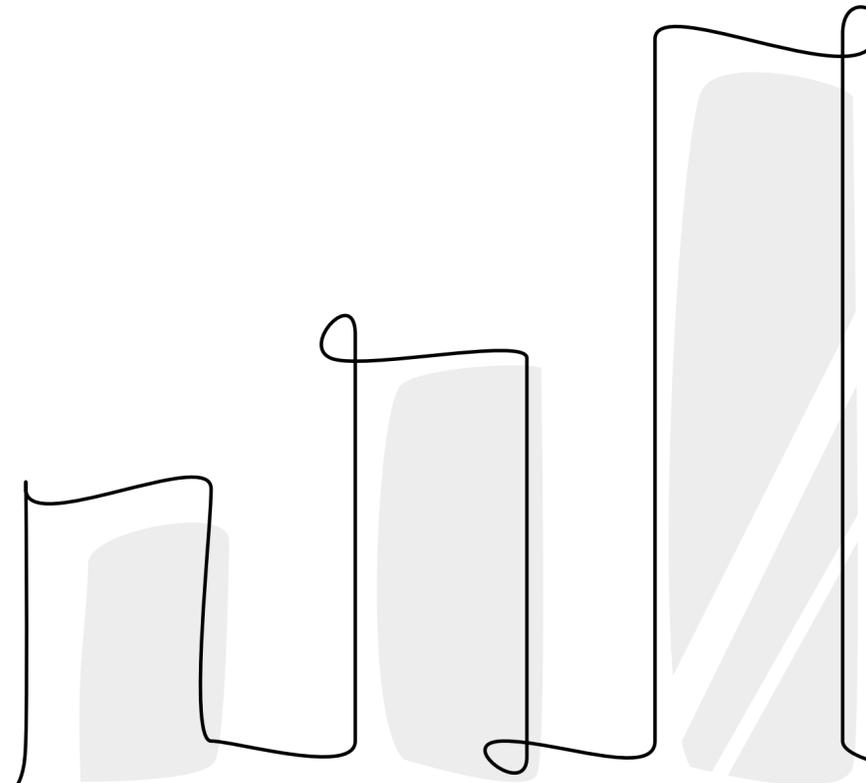
Nadácia Orange (Orange Foundation) had no endowment funds in 2020.

The accounting unit, given the character of its activity, had no research and development costs; it does not have any organizational units abroad.

The accounting unit is not exposed to any major risks and uncertainty in its activity.

The activity of the accounting unit has a positive effect on the environment, it is not a major employer and it has no effect on employment.

After the end of the accounting period, for which the financial statement is being prepared, there were no events of particular importance, which would need to be presented in the annual report.



# Independent Auditor's Report



KPMG Slovensko spol. s r.o.  
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Fax +421 (0)2 59 96 42 22  
Internet www.kpmg.sk

## Správa nezávislého audítora

Zakladateľovi, správnej rade, dozornej rade a správcovi Nadácie Orange:

### Správa z auditu účtovnej závierky

#### Názor

Uskutočnili sme audit účtovnej závierky nadácie Nadácia Orange („Nadácia“), ktorá obsahuje súvahu k 31. decembru 2020, výkaz ziskov a strát za rok končiaci sa k uvedenému dátumu, a poznámky, ktoré obsahujú súhrn významných účtovných zásad a účtovných metód.

Podľa nášho názoru, priložená účtovná závierka poskytuje pravdivý a verný obraz finančnej situácie Nadácie k 31. decembru 2020 a výsledku jej hospodárenia za rok končiaci sa k uvedenému dátumu podľa zákona č. 431/2002 Z. z. o účtovníctve v znení neskorších predpisov („zákon o účtovníctve“).

#### Základ pre názor

Audit sme vykonali podľa medzinárodných auditorských štandardov (International Standards on Auditing, ISA). Naša zodpovednosť podľa týchto štandardov je uvedená v odseku *Zodpovednosť audítora za audit účtovnej závierky*. Od Nadácie sme nezávislí podľa ustanovení zákona č. 423/2015 Z. z. o štatutárnom audite a o zmene a doplnení zákona č. 431/2002 Z. z. o účtovníctve v znení neskorších predpisov („zákon o štatutárnom audite“) týkajúcich sa etiky, vrátane Etického kódexu audítora, relevantných pre náš audit účtovnej závierky a splnili sme aj ostatné požiadavky týchto ustanovení týkajúcich sa etiky. Sme presvedčení, že auditorské dôkazy, ktoré sme získali, poskytujú dostatočný a vhodný základ pre náš názor.

#### Zodpovednosť štatutárneho orgánu a osôb poverených správou a riadením za účtovnú závierku

Štatutárny orgán je zodpovedný za zostavenie tejto účtovnej závierky tak, aby poskytovala pravdivý a verný obraz podľa zákona o účtovníctve a za tie interné kontroly, ktoré považuje za potrebné na zostavenie účtovnej závierky, ktorá neobsahuje významné nesprávnosti, či už v dôsledku podvodu alebo chyby.

Pri zostavovaní účtovnej závierky je štatutárny orgán zodpovedný za zhodnotenie schopnosti Nadácie nepretržite pokračovať vo svojej činnosti, za opísanie skutočností týkajúcich sa nepretržitého pokračovania v činnosti, ak je to potrebné, a za použitie predpokladu nepretržitého pokračovania v činnosti v účtovníctve, ibaže by mal v úmysle Nadáciu zlikvidovať alebo ukončiť jej činnosť, alebo by nemal inú realistickú možnosť než tak urobiť.

Osoby poverené správou a riadením sú zodpovedné za dohľad nad procesom finančného výkazníctva Nadácie.

KPMG Slovensko spol. s r.o. is a Slovak limited liability company and a member firm of the KPMG network of independent member firms affiliated with KPMG International Cooperative (“KPMG International”), a Swiss entity.

Obchodný register Okresného súdu Bratislava I, oddiel Sro, vložka č. 4864/B  
Commercial register of District Court Bratislava I, section Sro, file No. 4864/B

IČO/Registration number: 31 248 238  
Súdiťská tabu. licencie audítora 96  
Licence number of statutory auditor: 96



### Zodpovednosť audítora za audit účtovnej závierky

Našou zodpovednosťou je získať primerané uistenie, či účtovná závierka ako celok neobsahuje významné nesprávnosti, či už v dôsledku podvodu alebo chyby, a vydať správu audítora, vrátane názoru. Primerané uistenie je uistenie vysokého stupňa, ale nie je zárukou toho, že audit vykonaný podľa medzinárodných auditorských štandardov vždy odhalí významné nesprávnosti, ak také existujú. Nesprávnosti môžu vzniknúť v dôsledku podvodu alebo chyby a za významné sa považujú vtedy, ak by sa dalo odôvodnene očakávať, že jednotlivito alebo v súhrne by mohli ovplyvniť ekonomické rozhodnutia používateľov, uskutočnené na základe tejto účtovnej závierky.

V rámci auditu uskutočneného podľa medzinárodných auditorských štandardov, počas celého auditu uplatňujeme odborný úsudok a zachováваме profesionálny skepticizmus. Okrem toho:

- Identifikujeme a posudzujeme riziká významnej nesprávnosti účtovnej závierky, či už v dôsledku podvodu alebo chyby, navrhujeme a uskutočňujeme auditorské postupy reagujúce na tieto riziká a získavame auditorské dôkazy, ktoré sú dostatočné a vhodné na poskytnutie základu pre náš názor. Riziko neodhalenia významnej nesprávnosti v dôsledku podvodu je vyššie ako toto riziko v dôsledku chyby, pretože podvod môže zahŕňať tajnú dohodu, falšovanie, úmyselné vynechanie, nepravdivé vyhlásenie alebo obídienie internej kontroly.
- Oboznamujeme sa s internými kontrolami relevantnými pre audit, aby sme mohli navrhnúť auditorské postupy vhodné za daných okolností, ale nie za účelom vyjadrenia názoru na efektívnosť interných kontrol Nadácie.
- Hodnotíme vhodnosť použitých účtovných zásad a účtovných metód a primeranosť účtovných odhadov a uvedenie s nimi súvisiacich informácií, uskutočnené štatutárnym orgánom.
- Robíme záver o tom, či štatutárny orgán vhodne v účtovníctve používa predpoklad nepretržitého pokračovania v činnosti a na základe získaných auditorských dôkazov záver o tom, či existuje významná neistota v súvislosti s udalosťami alebo okolnosťami, ktoré by mohli významne spochybniť schopnosť Nadácie nepretržite pokračovať v činnosti. Ak dospejeme k záveru, že významná neistota existuje, sme povinní upozorniť v našej správe audítora na súvisiace informácie uvedené v účtovnej závierke alebo, ak sú tieto informácie nedostatočné, modifikovať náš názor. Naše závery vychádzajú z auditorských dôkazov získaných do dátumu vydania našej správy audítora. Budúce udalosti alebo okolnosti však môžu spôsobiť, že Nadácia prestane pokračovať v nepretržitej činnosti.
- Hodnotíme celkovú prezentáciu, štruktúru a obsah účtovnej závierky vrátane informácií v nej uvedených, ako aj to, či účtovná závierka zachytáva uskutočnené transakcie a udalosti spôsobom, ktorý vedie k ich vernému zobrazeniu.



S osobami poverenými správou a riadením komunikujeme okrem iného o plánovanom rozsahu a harmonograme auditu a o významných zisteniach auditu, vrátane všetkých významných nedostatkov internej kontroly, ktoré počas nášho auditu zistíme.

### Správa k ďalším požiadavkám zákona a iných právnych predpisov

*Správa k informáciám, ktoré sa uvádzajú vo výročnej správe*

Štatutárny orgán je zodpovedný za iné informácie. Iné informácie pozostávajú z informácií uvedených vo výročnej správe, zostavenej podľa požiadaviek zákona o účtovníctve, ale nezahŕmajú účtovnú závierku a našu správu audítora k tejto účtovnej závierke. Náš názor na účtovnú závierku sa nevzťahuje na tieto iné informácie vo výročnej správe.

V súvislosti s auditom účtovnej závierky je našou zodpovednosťou obznámenie sa s týmito inými informáciami uvedenými vo výročnej správe, ktorú sme obdržali pred dňom vydania správy audítora z auditu účtovnej závierky, a posúdenie, či tieto iné informácie nie sú vo významnom nesúlade s auditovanou účtovnou závierkou alebo našimi poznatkami, ktoré sme získali počas auditu účtovnej závierky, alebo sa inak zdajú byť významne nesprávne. Ak na základe nami vykonanej práce prideme k záveru, že tieto iné informácie sú významne nesprávne, vyžaduje sa, aby sme tieto skutočnosti uviedli.

Výročnú správu sme ku dňu vydania správy audítora z auditu účtovnej závierky nemali k dispozícii.

Keď obdržime výročnú správu, na základe prác vykonaných počas auditu účtovnej závierky vyjadříme názor, či, vo všetkých významných súvislostiach:

- tieto iné informácie uvedené vo výročnej správe zostavenej za rok 2020 sú v súlade s účtovnou závierkou zostavenou za to isté účtovné obdobie,
- výročná správa obsahuje informácie, ktorých uvedenie vyžaduje zákon o účtovníctve.

Okrem toho uvedieme, či sme na základe našich poznatkov o Nadácii a situácii v nej, ktoré sme získali počas auditu účtovnej závierky, zistili v týchto iných informáciách uvedených vo výročnej správe významné nesprávnosti.

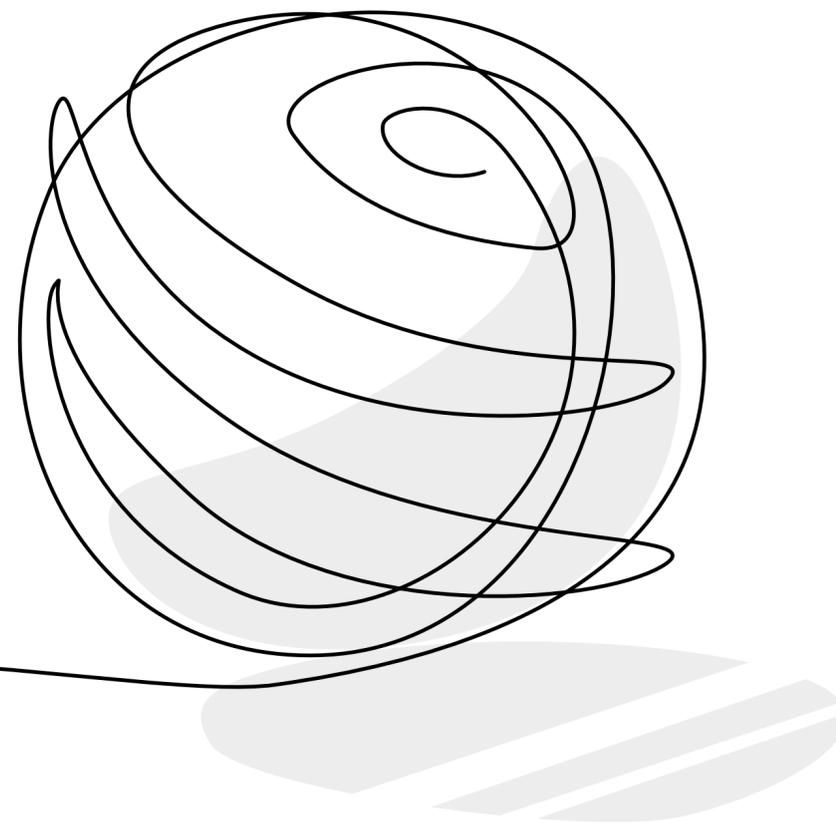
9. apríl 2021  
Bratislava, Slovenská republika

Auditorská spoločnosť:  
KPMG Slovensko spol. s r.o.  
Licencia SKAU č. 96



Zodpovedný audítor:  
Peter Nemečký  
Licencia UDVA č. 1054

**Many Thanks to  
All Who Helped Us  
to Resolve the  
Difficult 2020**



**Nadácia**

